Proceedings of the 36th International Business Information Management Association Conference

(IBIMA)

4-5 November 2020 Granada, Spain

ISBN: 978-0-9998551-5-7

Sustainable Economic Development and Advancing Education Excellence in the era of Global Pandemic

Editor

Khalid S. Soliman

International Business Information Management Association (IBIMA)

Copyright 2020

Conference Chair

Khalid S. Soliman, International Business Information Management Association, USA

Special Session Chair

Svetlana Drobyazko, European Academy of Sciences, United Kingdom

Conference Advisory Committee

John F. Affisco, Hofstra University, USA Abdul Rahman Ahmad, Universiti Tun Hussein Onn Malaysia, Malaysia Omar Al-Azzam, University of Minnesota Crookston, USA Hesham H. Ali, University of Nebraska at Omaha, USA Ahmed Azam, DeVry University, USA Najiba Benabess, Millikin University, USA Az-Eddine Bennani, Reims Management School, France Emil Boasson, Central Michigan University, USA Regina Connolly, Dublin City University, Ireland Rene Leveaux, University of Technology, Sydney, Australia Susana de Juana Espinosa. Universidad de Alicante. Spain Xiuzhen Feng, Beijing University of Technology, China Mohammad Ayub Khan, Technologico de Monterrey, Mexico Sherif Kamel, The American University in Cairo, Egypt Najib Saylani, Florida State College at Jacksonville, USA Magdy Serour, InContext Solutions, Australia Amine Nehari Talet, King Fahd University of Petroleum & Mineral, KSA Abraham G. van der Vyver, Monash University, South Africa

Program Committee

(it is IBIMA Policy to include a program committee member's name only after reviewing at least one submitted paper)

Erne Suzila Kassim, Universiti Teknologi MARA, Malaysia Dariusz Wielgórka, Czestochowa University of Technology, Poland Rifelly Dewi Astuti, Universitas Indonesia, Indonesia Marcin Kuzel, Nicolaus Copernicus University, Poland Livia Durac, "Petre Andrei" University of Iași, Romania Aristides Dasso, Universidad Nacional de San Luis, Argentina Miroslav Malaga, University of West Bohemia, Pilsen, Czech Republic Mais Osama Jaradat, University of Jordan, Jordan Olga Zavydivska, Lviv State University of Physical Culture named after Ivan Boberskyi, Ukraine Doina I. Popescu, Bucharest University of Economic Studies, Romania Norhayati Baharun, Universiti Teknologi MARA, Malaysia Iulian Furdu, Vasile Alecsandri University of Bacău, Romania Jyothsna Priyadarsini Kunapareddy, Krishna University, India Jiří Kutlák, University of West Bohemia in Pilsen, Czech Republic Larisa G. Nesterova, South Ural State University (National Research University), Chelyabinsk, Russia Dmitry L. Napolskikh, Volga State University of Technology, Russia Anca Tamas, The Bucharest University of Economic Studies, Romania

Olga V. Ruzakova, Ural State University of Economics, Russia Ali Saleh Alarussi, Xiamen University Malavsia, Malavsia Ana Alexandra Gora, The Bucharest University of Economic Studies, Romania Angela S.H. Lee, Sunway University, Malaysia Iulian Gole, Bucharest University of Economic Studies (Academia de Studii Economice din Bucuresti), Romania Eriki Emoarehi, Covenant University, Ota Ogun State, Nigeria Sónia Paula da Silva Nogueira, Polytechnic Institute of Bragança, Portugal Jolanta Witek, AJP University in Gorzow Wlkp., Poland Richard Fedorko, University of Presov, Faculty of Management, Slovakia Margareta Nadanyiova, University of Zilina, Slovakia Corina M. Radulescu, Technical University of Cluj-Napoca, Romania Mohd Syuhaidi Abu Bakar, Universiti Teknologi MARA (UITM), Malaysia Hanna Waligórska, WSB Wrocław, Poland Elevita Yuliati, Universitas Indonesia, Indonesia Marie Černá, University of West Bohemia, Czech Republic Małgorzata Ćwiek, Cracow University of Economics, Poland Natalia Petrishcheva, South-West state University, Russia Paulina Golinska-Dawson, Poznan Univ. of Technology, Poland Cristina Gabriela Cosmulese, Stefan cel Mare University of Suceava, Romania Corina-Cristiana Nastacă, The Bucharest University of Economic Studies, Romania Maria Claudia Diaconeasa, The Bucharest University of Economic Studies, Romania Laura Mariana Cismas, West University of Timisoara, Romania Anna Korombel, Czestochowa University of Technology (CUT), Poland Marin Fotache, Al.I.Cuza University of Iasi, Romania Krzysztof Dmytrów, University of Szczecin, Poland Vincent Oh Kim Seng, Multimedia University, Malaysia Julia Lysenko, South Ural State Humanitarian-Pedagogical University, Chelyabinsk, Russia Tung-Liang Chen, Chung-Hua University, Taiwan, R.O.C. Maria Kmety Bartekova, University of Economics in Bratislava, Slovakia Violeta Sima, Petroleum-Gas Universityof Ploiesti, Romania Mirko Palić, University of Zagreb, Croatia Adela Sorinela Safta, Bucharest University of Economic Studies, Doctoral for Economic School, Romania Carmen-Elena Dobrotă, University of Bucharest, Romania Nour El Houda Ben Amor, King Saud University, KSA Hugo Augencio González Aguilar, Universidad Autónoma del Perú, Peru Olena Sakovska, Uman National University of Horticulture, Ukraine Camelia Delcea, Bucharest University of Economic Studies, Romania Boris Kovalenko, AN HEO «University associated with IA EAEC», The Herzen State Pedagogical University of Russia, Russia Anna Wiśniewska-Sałek, Czestochowa University of Technology, Poland Paulina Spânu, Politehnica University of Bucharest, Romania Cristina Mariana Ene (Vasile), Bucharest University of Economic Studies, Romania Grzegorz Warzocha, Wrocław University of Economics, Poland Danuta Zawadzka, Koszalin University of Technology, Poland Marta Wincewicz-Bosy, General Taeusz Kościuszko Miliary University of Land Forces, Poland Valery M. Abramov, Russian State Hydrometeorological University, Russia Barbara Batóg, University of Szczecin, Poland Anca Monica Ardeleanu, University of Bucharest, Romania Dorota Balcerzyk, Military University of Land Forces in Wrocław, Poland Jeong Chun Phuoc, Management & Sciences University, Malaysia Adriana Dima, Bucharest University of Economic Studies, Romania Monica Boldea, West University of Timisoara, Romania Andrey Dorofeev, Irkutsk National Research Technical University, Russia Imran Riaz Malik, IQRA University, Islamabad Campus, Pakistan

Corina - Ionela Dumitrescu, POLITEHNICA University of Bucharest, Romania Woiciech Sadkowski, Jagiellonian University, Poland Jana Majerova, University of Zilina, Slovakia Victor Lorin Purcarea, "Carol Davila" University of Medicine and Pharmacy Bucharest, Romania Kinga Krupcała, UTP University of Science and Technology, Poland Damian Ostrowski, WSB University in Wrocław, Wrocław, Poland Ismail El Moudden, Eastern Virginia Medical School, USA Ahmad Suffian Mohd Zahari, Universiti Teknologi MARA, Malavsia Milan Douša, Pavol Jozef Šafárik University in Košice, Faculty of Public Administration, Slovakia Ioana Julieta Josan, University of Bucharest, Romania Bahjat Fakieh, King Abdulaziz University, KSA Arwa Mashat, King Abdulaziz University, KSA Shamima Raihan Manzoor, Multimedia University, Malaysia Cristian Ciurea, Bucharest University of Economic Studies, Romania Anna Sołtysik-Piorunkiewicz, University of Economics in Katowice, Poland Aleksander Pabian, Czestochowa University of Technology, Poland Catalin Popescu, Petroleum-Gas University from Ploiesti, Romania Natalia Manea, POLITEHNICA University of Bucharest, Romania Olena Prokopchuk, Uman National University of Horticulture, Ukraine Anastasia Kurilova, Togliatti State University, Russia Diaa Salama AbdElminaam, Benha & Misr International University, Egypt Natalia V. Gryzunova, PRUE, Russia Ivan Hul, Lviv State University of Physical Culture named after Ivan Boberskyj, Ukraine Oksana Pirogova, Peter the Great St. Petersburg Polytechnic University, Russia Vladimír Bureš, University of Hradec Kralove, Czech Republic Liudmyla Ilich, Borys Grinchenko Kyiv University, Ukraine Velga Vevere, EKA University of Applied Sciences, Latvia Alexandru Boicea, University Politehnica of Bucharest, Romania Gabriel Koman, University of Zilina, Slovakia Marek Zimnak, University of Lower Silesia, Poland Sussy Bayona Oré, Universidad Nacional Mayor De San Marcos, Peru Liudmila Oveshnikova, PLEKHANOV Russian University of Economics, Russia Anastasiya A. Peshkova, Ural Federal University, Russia Nicolae Goga, Politehnica University of Bucharest, Romania Maria-Iuliana Dascalu, University POLITEHNICA of Bucharest, Romania Michal Šimon, University of West Bohemia in Pilsen, Czech Republic Maria P. Ivanova, National Research Tomsk Polytechnic University, Russia Rolanda Kazlauskaite Markeliene, General Jonas Žemaitis Military Academy of Lithuania, Lithuania Andreea Elena Matic, "Dunărea de Jos" University of Galati, Romania Igor Mayburov, Ural Federal University, Russia Agnieszka Strzelecka, Koszalin University of Technology, Poland Elisa Alén González, U. of Vigo, Spain Bogdan-Cristian Chiripuci, The Bucharest University of Economic Studies, Romania Yusliza Mohd Yusoff, Universiti Malaysia Terengganu, Malaysia Joanna Krasodomska, Cracow University of Economics, Poland Dalia Susniene, Kaunas University of Technology, Lithuania Falola Hezekiah Olubusavo, Covenant University, Nigeria Mathew Shafaghi, University of Bolton, UK Nadezhda A. Lvova, Saint Petersburg State University, Russia Eluyela Damilola Felix, Landmark University, Nigeria Noor'ain Mohamad Yunus, Universiti Teknologi MARA, Malaysia Omar Bin Musa, Unitar International University, Malaysia Norzalita Abd Aziz, Universiti Kebangsaan Malaysia (UKM) (National University of Malaysia), Malaysia Delia Deliu, West University of Timişoara, Faculty of Economics & Business Administration, Romania Tetyana Calinescu, National Aerospace University "Kharkiv Aviation Institute", Kharkiv, Ukraine

Ludvík Eger, University of West Bohemia, Czech Republic Maria-Daniela Tudorache, Bucharest University of Economic Studies, Romania Branka Tuškan Sjauš, University of Zagreb - Faculty of Economics and Business, Croatia Glorin Sebastian, Georgia Institute of Technology, USA Elena Sibirskava, Plekhanov Russian University of Economics, Russia Nicolae Ionescu, POLITEHNICA University of Bucharest, Romania Aleksandra V. Loginova, Peter the Great St. Petersburg Polytechnic University, Russia Alexander Kuntsman, Saint Petersburg State University, Russia James León Parra Monsalve, Corporación Universitaria Minuto de Dios - UNIMINUTO, Colombia Tomasz Grodzicki, Nicolaus Copernicus University in Toruń, Poland Aurobindo Ogra, Nicolaus Copernicus University in Toruń, Poland Łukasz Wróblewski, WSB University, Poland Pavel Juřica, Brno University of Technology, Czech Republic Ricardo De La Hoz Lara, Universidad Libre, Colombia Dawuda Alhassan, ASA College, USA Ana Iolanda Voda, Social Sciences and Humanities Research Department, Institute for Interdisciplinary Research, Alexandru Ioan Cuza University of Iasi, Romania Raluca-Giorgiana Chivu, The Bucharest University of Economic Studies, Romania Maha Alkhaffaf, World Islamic Sciences University, Jordan Svitlana Bilan, Rzeszow University of Technology, Poland Dmytro Solokha, Kyiv National University of Culture and Arts, Ukraine Liubov Shevchenko, Donetsk National University of Economics and Trade named after Mikhail Tugan-Baranovsky, Ukraine Vyacheslav Makedon, Oles Honchar Dnipro National University. Ukraine Svetlana Drobvazko, European Academy of Sciences, Coventry, UK Maryna Chorna, Kharkiv State University of Food Technology and Trade, Ukraine Lidiia Karpenko, Odessa Regional Institute for Public Administration of the National Academy for Public Administration under the President of Ukraine, Ukraine Galina Pavlova, Dnipropetrovsk State University of Agriculture and Economic, Ukraine Tetiana Hilorme, Oles Honchar Dnipro National University, Ukraine Oleksandra Stoian, Petro Mohyla Black Sea National University, Ukraine Martina Tomičić Furjan, University of Zagreb, Croatia Diana Naherniuk, Uman National University of Horticulture, Ukraine Shehu Maikudi Musawa, The Federal Polytechnic Kaura Namoda, Nigeria Alexandru Birsan, Bucharest University of Economics, Romania Maciei Gliniak, University of Agriculture in Krakow, Poland Oksana U. Yuldasheva, S-Petersburg State University of Economics (UNECON), Russia Victor Fedorovich Stucach, Omsk States Agricultural University, Russia Ouail El Imrani, Abdelmalek Essaadi University, Morocco Mihai Dinu, Bucharest University of Economic Studies, Romania Lukasz Hadas, Poznan University of Technology, Poland Osereme Omoike, Covenant University, Canaan Land, Ota, Nigeria Klaudia Smolag, Czestochowa University of Technology, Poland Michal Zoubek, University of West Bohemia, Faculty of Mechanical Engineering, Department of Industrial Engineering and Management, Czech Republic Danuta Mierzwa, General Tadeusz Kościuszko Military University of Land Forces, Wroclaw, Faculty of Management, Poland Nicolae Daniel Maita, Bucharest Academy of Economic Studies, Romania Tadeusz A. Grzeszczyk, Warsaw University of Technology, Poland Evgeniya K. Karpunina, Tambov State University, Russia Blazenka Knezevic, Universtiy of Zagreb, Croatia Morosan-Danila Lucia, "Stefan cel Mare" University of Suceava, Romania Iryna Kyryliuk, Pavlo Tychyna Uman State Pedagogical University, Ukraine Oksana Vinnytska, Pavlo Tychyna Uman State Pedagogical University, Ukraine John Fredy Sánchez Mojica, Corporación Universitaria Minuto de Dios, Colombia

John Fredy Escobar Gómez, Corporación Univerisitaria Minuto de Dios, Colombia Sergio Arava-Guzmán, Universidad del Bío-Bío, Chile Andrei-Mirel Florea, "Dunarea de Jos" University of Galati, Romania Chaikal Nurvakin, Universitas Indonesia, Indonesia Radek Doskočil, Brno University of Technology, Faculty of Business and Management, Czech Republic Stepan Chalupa, Institute of Hospitality Management in Prague, Czech Republic Olena Bochko, Lviv Polytechnic National University, Ukraine Ruslan Skrynkovskyy, Lviv University of Business and Law, Ukraine Svitlana Plotnytska, O. M. Beketov National University of Urban Economy in Kharkiv, Ukraine Băcanu Șerban Constanța, "Dunărea de Jos" University of Galați, Romania Katarina Valaskova, University of Zilina, Slovakia Marcin Sitek, Czestochowa University of Technology, Poland Sabrina O. Sihombing, Universitas Pelita Harapan, Indonesia Boris Nikolaev, Penza State University, Penza, Russia Yuliya Sunaeva, Russian University of Cooperation, Russia Joanna Kurowska-Pysz, WSB University in Dabrowa Górnicza, Poland Dhafer Thabet, University of Ha'il, KSA Justyna Łapińska, Nicolaus Copernicus University in Toruń, Poland Mauricio Antonio Bedova Villa, Universidad de Medellin, Colombia Ruxandra Curea-Pitorac, West University of Timisoara, Romania Yuping Li, University of South Florida, USA Dana Corina Deselnicu, Politehnica University of Bucharest, Romania Marzena Graboń-Chałupczak, WSB University, Poland Helena Štimac, Josip Juraj Strossmayer University of Osijek, Croatia Anca Gabriela Molanescu, Bucharest Academy of Economic Studies, Romania Olaleye Sunday Adewale, University of Oulu, Finland Mirona Ana Maria Popescu, University POLITEHNICA of Bucharest, Romania Joanna M. Moczydlowska, Bialystok University of Technology, Poland Kehinde Adetiloye, Covenant University, Nigeria Adedamola Olufunke Oluwunmi, Covenant University, Nigeria Pedro Ferreira, University Portucalense, Portugal Andrea Lučić, Faculty of Economics and Business Zagreb, Croatia Abdallah Tubaishat, Zayed University, UAE Andrzej Cwynar, University of Economics and Innovation in Lublin, Poland Muhammad Imran Tanveer Opel, SZABIST University, Pakistan Ulzhan Berikbolova, Korkvt Ata Kvzvlorda University, Kazakhstan Milena Janakova, Silesian university in Opava, School of Business Administration in Karvina, Czech Republic Tomislava Pavic Kramaric, University of Split, Croatia Corneliu Russu, Center of Industry and Services Economy, Romanian Academy, Romania Yuliya Semenova, Russian State Hydrometeorological University, Russia José Luis Silva Munar, Universidad de Atacama, Chile Steliana Rodino, INCDSB-National Institute of Research and Development for Biological Sciences, ICEADR- Institute of Research for Agriculture Economy and Rural Development, Romania Magdalena Zubiel-Kasprowicz, WSB University, Poland Judyta Kabus, Czestochowa University of Technology, Poland Liiliana Jovčić, Belgrade Academy of Professional Studies, Department Medical College of Professional Health. Serbia Silvius Stanciu, "Dunărea de Jos" University of Galati, Romania Amiruddin Ahamat, Universiti Teknikal Malaysia Melaka (UTeM), Malaysia Octavian Dospinescu, Alexandru Ioan Cuza University, Romania Andreea Anton, Stefan cel Mare University of Suceava, Romania Woiciech Szczepan Staszewski, University of Stettin, Poland Marcel Kordoš, Alexander Dubček University in Trenčín, Slovakia Paula Bajdor, CUT, Poland

Markus Günther, Bielefeld University, Germany Ewa Stańczyk-Hugiet, Wroclaw University of Economics and Business, Poland Martina Marchevská, University of Presov, Slovakia Jolanta Kruk, WSB University in Gdańsk, Poland Olga Rudakova, Central Russian Institute of Management – Branch of The Russian Presidential Academy of National Economy and Public Administration, Russia Modupe Ake, Landmark University Omuaran Kwara State, Nigeria Fran Galetic, University of Zagreb, Croatia Łukasz Kuta, Wroclaw University of Environmental and Life Sciences, Poland Alberto González Martínez, Universidad de León, Spain Liudmyla Kliuchko, V.N. Karazin Kharkiv National University, Ukraine Liudmyla Niemets, V.N. Karazin Kharkiv National University, Ukraine Katarzyna Gadomska-Lila, University of Szczecin, Poland Sebastian Kelle, University of Illinois, USA Laurentiu-Stelian Mihai, University of Craiova, Romania Mădălin-Dorin Pop, Politehnica University of Timisoara, Romania Dorota Klimecka-Tatar, Czestochowa University of Technology, Poland Mejda Dakhlaoui, Imam Abdulrahman Bin Faisal University - Dammam, KSA Ibtissam Abarar, Université Hassan II, Morocco Ramona Orăstean, Lucian Blaga University of Sibiu, Romania Agnieszka Piasecka-Robak, University of Lower Silesia, Wrocław, Poland Sharmila Rani Moganadas, Multimedia University, Malaysia Stanciu Vasile Miltiade, Spiru Haret University, Romania Jolanta Maria Ciak, WSB University in Torun, Poland Justyna Hachoł, Wroclaw University of Environmental and Life Sciences, Poland Joanna Zimmer, Wroclaw University of Science and Technology, Poland Izabela Turek, Czestochowa University of Technology, Poland Angela Roman, Alexandru Ioan Cuza University of Iasi, Romania Olawale Yinusa Olonade, Covenant University, Nigeria Grace Evbuomwan, Augustine University, Nigeria Gabriela Marchis, Danubius University of Galati, Romania Michal Paták, University of Pardubice, Czech Republic Noor Azlinna Azizan, Prince Sultan University, KSA Silviu Beciu, University of Agronomic Sciences and Veterinary Medicine of Bucharest, Romania Marta Młokosiewicz, University of Szczecin, Poland Faisal Zulhumadi, Universiti Utara Malavsia, Malavsia Constanta Zoie Rădulescu, National Institute for Research and Development in Informatics, Romania Kazimierz Nagody-Mrozowicz, The General Tadeusz Kościuszko Military University of Land Forces, Poland Adekunle Emmanuel Adegboyegun, Adekunle Ajasin University, Nigeria Christophe Kolski, Univ. Polytechnique Hauts-de-France, France Manta P. Otilia, Romanian Academy, Romania T. G. Vasista, Vasista Consulting and Performing Services OPC Pvt. Ltd., India Ionut-Claudiu Popa, The Bucharest University of Economic Studies, Romania Marinela Mircea, The Bucharest University of Economic Studies, Romania Marek Siemiński, University of Warmia and Mazury in Olsztyn, Poland Ilze Kacane, Daugavpils University, Latvia Hafedh Ferchichi, Higher Institute of Technological Studies of Jendouba, Tunisia Aslina Baharum, Universiti Malaysia Sabah, Malaysia Małgorzata Kuraś, Czestochowa University of Technology, Poland Oana Mitrut, POLITEHNICA University of Bucharest, Romania Menaouer Brahami, National Polytechnic School of Oran - Maurice Audin, Algeria Abd Rahman Ahmad, Universiti Tun Hussein Onn Malavsia, Malavsia Livia Sangeorzan, Transilvania University of Brasov, Romania Olufemi Patrick Adeyeye, Federal University Oye Ekiti (FUOYE), Nigeria

Anna Zarkada, Athens University of Economic and Business, Greece Diana Panait-Ioncica, ASE, Romania Gabriela Tigu, Bucharest University of Economic Studies, Romania Constanta-Nicoleta Bodea, The Bucharest University of Economic Studies, Romania Kalubi Rawlinos Jerry Mazuba. Peter the Great. St. Petersburg Polytechnic University. Russia Jelena Lukić, Modern Business School, Belgrade, Serbia Mariem Gzara, University of Monastir, Tunisia Olha Suptelo, V.N. Karazin Kharkiv National, Ukraine Adriana Krawczyk, Amsterdam School of International Business, AUAS, Netherlands Isibor Areghan, Covenant University, Nigeria Anna Łupicka, Poznań University of Economics and Business, Poland Irina Georgescu, Bucharest University of Economics, Romania Iuliana Marin, POLITEHNICA University of Bucharest, Romania Claudia Carstea, "Henri Coanda" Air Force Academy, Romania Anna Hamranová, University of Economics in Bratislava, Slovakia Małgorzata Smolarek, Humanitas University, Poland Adrian Nicolae Branga, Lucian Blaga University of Sibiu, Romania Nikolay V. Gontar, Southern Federal University, Russia Georgiana Armenita Arghiroiu, University of Agronomic Sciences and Veterinary Medicine of Bucharest, Romania Irina Zaychenko, Peter the Great Saint-Petersburg Polytechnic University, Russia Muhammad Najib Razali, UTM, Malaysia Waldemar Woźniak, University of Zielona Góra, Poland Mohammad Aizat bin Basir, Universiti Malaysia Terengganu (UMT), Malaysia Boris Kollár, University of Žilina, FPEDAS, Department of Economics, Slovakia Alicja Szyszko, Jagiellonian University in Kraków, Poland Maria Magdalena Rosu, POLITEHNICA University of Bucharest, Romania Svetlana Borisovna Vereshchak, I. N. Ulyanov Chuvash State University, Russia Odunayo Paul Salau, Covenant University, Nigeria Ioana-Alexandra Toader, University of Agronomic Sciences and Veterinary Medicine of Bucharest, Romania Valentina Suparschii, "Dunărea de Jos" University of Galați, Romania Peter Busch, Macquarie University, Australia Jayamalathi Jayabalan, University Tunku Abdul Rahman, Malaysia Katarzyna Chruzik, WSB University, Poland Adriana Reveiu, Bucharest University of Economic Studies, Romania Katalin Gál, Partium Christian University, Romania Mahmud Bashiru, University Science Malaysia, Nigeria Radu D. Stanciu, POLITEHNICA University of Bucharest, Romania Irina Severin, Politehnica University of Bucharest, Romania Adrian Kapczyński, Silesian University of Technology, Poland Dumiter Florin Cornel, Vasile Goldiș" Western University of Arad, Romania Ching Sock Lee, Universiti Sains Malaysia, Malaysia Aneta Włodarczyk, Czestochowa University of Technology, Poland Ana Azevedo, CEOS.PP / ISCAP / P.PORTO, Portugal Joanna Szymańska, Wroclaw University of Economics and Business, Poland Mohammed Amine Hafiane, Université Mohammed Premier d'Ouida, Morocco Mariola Piłatowska, Nicolaus Copernicus University, Poland Irina Avdeeva, Central Russian Institute of Management, Branch of RANEPA, Russia Elena Lacatus, Polytechnic University of Bucharest, Romania Eko Sakapurnama, Universitas Indonesia, Indonesia Ugochukwu Moses Urim, Covenant University, Nigeria Tadeusz Dudycz, Wrocław University of Science and Technology, Poland Petr Doucek, Prague University of Economics and Business, Czech Republic Olufemi Daniel Durodola, Covenant University, Nigeria

Nuno Adriano Baptista Ribeiro, Instituto Politécnico de Bragança, Portugal Alen Stojanovic, Faculty of Economics & Business Zagreb, Croatia Azran Ahmad, MAMPU, Malaysia Cristian Bucur, Petroleum-Gas University of Ploiesti, Romania Shaizatulagma Kamalul Ariffin, Universiti Sains Malavsia, Malavsia Michał Goliński, Warsaw School of Economics, Poland Fadeke Esther Owolabi, Covenant University, Nigeria Khalil Abakar Moussa Kava, Universiti Tun Hussein Onn Malavsia, Malavsia Jelena Franjković, J.J. Strossmayer University of Osijek, Croatia Katarzyna Grondys, Czestochowa University of Technology, Poland Oleh Lazariev, Uman National University of Horticulture, Ukraine Gheorghita Vlad, Politehnica University of Bucharest, Romania Nasina Mat Desa, Universiti Sains Malaysia, Malaysia Hishamuddin Ismail. Multimedia University. Malavsia Marius Bulearca, Center for Industry and Services Economics, Romanian Academy, Bucharest, Romania Dmitry Rodionov, Peter the Great St Petersburg Polytechnic University, Russia Akunna Ebere Azuh, Covenant University, Ota, Ogun State, Nigeria Piotr Kuraś, Czestochowa University of Technology, Poland Agnieszka Stachowiak, Poznan University of Technology, Poland Manaf Al-Okaily, Jadara University, Jordan Rachmadi Agus Triono, Universitas Indonesia, Indonesia Ionel-Bujorel Păvăloiu, University POLITEHNICA of Bucharest, Romania Daniel Lang, Institut Mines-Télécom Business School, France Ildikó-Csilla Takács, Bucharest University of Economic Studies, Romania Ionela-Roxana Glăvan, Bucharest University of Economic Studies, Romania Natalia A. Navrotskaia, Saint-Petersburg State University, Russia Grzegorz Maśloch, SGH Warsaw School of Economics, Poland Allal Mokeddem, University of Algiers 3, Faculty of economics, Commerce and Management Science, Management Department, Algeria Arkadiusz Banasik, Silesian University of Technology, Poland Marinela Vrîncianu, Bucharest University of Economic Studies, Romania Poorna Prabhat Sunkara, JNTU Ananthapur, India Igor Jovino Aguilar Alonso, Universidad Nacional Tecnólogica de Lima Sur, Peru Teresa Dieguez, IPCA, Portugal Siti Munerah Abd Karim, Sunway University, Malavsia Iván Quintanilla Arevuna. University of Atacama. Chile Mohd Shamsuri Md Saad, Universiti Teknikal Malaysia Melaka, Malaysia Vladimir Plotnikov, St. Petersburg State University of Economics, Russia Ryszard Szynowski, WSB Academy, Poland Rossazana Ab Rahim, Universiti Malaysia Sarawak, Malaysia Anca Gabriela Ilie, Bucharest University of Economic Studies, Faculty of International Business and Economics, Romania Bogdan Tiganoaia, POLITEHNICA University of Bucharest, Romania Daniel Homocianu, Alexandru Ioan Cuza University of Iasi, Romania Alin Emanuel Artene, Politehnica University of Timisoara, Romania Iulia-Cristina Stanica, "Politehnica" University of Bucharest, Romania Katarzyna Cheba, West Pomeranian University of Technology, Szczecin, Poland Houssemeddine Derbel, University of Manouba, Tunisia Jacek Batóg, University of Szczecin, Poland Svetlana Globa, Siberian Federal University, Russia Aleksandra Krajnović, University of Zadar, Croatia Jan Chromy, Institute of Hospitality Management in Prague, Czech Republic Tamara Iskra Alcántara Concepción, Universidad Nacional Autónoma de México, México Agata Mesjasz-Lech, Czestochowa University of Technology, Poland Stefan Cătălin Popa, The Bucharest University of Economic Studies, Romania

Olga Makarova, Peter the Great St. Petersburg Polytechnic University, Russia Olesva Valerievna Ivanchenko, Rostov State University of Economics, Russia Gita Radhakrishna, Multimedia Univesity, Malaysia Elżbieta Rogalska, University of Warmia and Mazury in Olsztyn, Poland Ciprian-Octavian Truică, University Politehnica of Bucharest, Romania Aw Yoke Cheng, Berjaya University College, Malaysia Jayanty Kuppusamy, Multimedia University, Malaysia Khairunesa Isa, Universiti Tun Hussein Onn Malavsia, Malavsia Ramona Dobre, Bucharest University of Economic Studies, Romania Ecaterina Daniela Zeca, "Dunarea de Jos" University of Galati, Romania Honorata Howaniec, University of Bielsko-Biala, Poland Constantin Ilie, OVIDIUS University from Constanta, Romania Sławomir Jankiewicz, WSB University in Poznan, Poland Maia Jokiel, Wroclaw University of Economics and Bussines, Poland Haslinda Binti Husaini, Universiti Teknologi Mara (UiTM), Malaysia Derweanna Bah Simpong, Universiti Malaysia Kelantan, Malaysia Zikri Muhammad, Universiti Malaysia Terengganu, Malaysia Olufunmilayo Tope Afolayan, Covenant University, Ota, Ogun; The Federal Polytechnic, Ilaro, Ogun State, Nigeria Paul Ciprian Patic, Valahia University of Targoviste, Romania Erin Olayinka, Covenant University, Nigeria Maria Bernat, Opole University of Technology, Poland Florin Stoica, Lucian Blaga University of Sibiu, Romania Natalia Buchalska-Sugajska, UTP University of Science and Technology, Poland Chuks Odiegwu-Enwerem, National Open University of Nigeria, Jabi Abuja, Nigeria Anna Ivanova, Voronezh State University of Forestry and Technologies named after G.F. Morozov, Russia Tomáš Sadílek, Prague University of Economics & Business, Czechia Irina Voronova, Riga Technical University, Latvia Stanislaw Urbanski, University of Science and Technology, Poland Sorin Burlacu, Bucharest University of Economic Studies, Romania Elena-Anca Paraschiv, National Institute for Research and Development in Informatics, Romania Olufemi Adebayo Oladipo, Landmark University, Nigeria Mariusz Urbański, Czestochowa UT, Poland Hana Štverková, VŠB-Technical University of Ostrava, Czech Republic Edvta Kulei-Dudek, Czestochowa University of Technology, Poland Ionut Jianu, Bucharest University of Economic Studies, Romania Nik Hazimah Nik Mat, Universiti Malaysia Terengganu, Malaysia Daisy Kee Mui Hung, Universiti Sains Malaysia, Malaysia Eva Lukášková, College of Business and Hotel Management, Czech Republic Tatiana Borisovna Turishcheva, Plekhanov Russian University of Economics, Russia Nicoleta Daniela Ignat, POLITEHNICA University of Bucharest, Romania Gabriela Prostean, Politehnica University of Timisoara, Romania Ivonne Maria Gil Osorio, Universidad Libre Seccional Barranquilla, Colombia Olga M. Kochkina, MGIMO, Russia Adrian Moise, Petroleum-Gas University of Ploiesti, Romania Ludmila M. Osinevich, Kursk State University, Russia Barbara Wasilewska, Opole University of Technology, Poland Joanna Muszyńska, Nicolaus Copernicus University in Toruń, Poland Petrică Sorin Anghelută, The Bucharest University of Economic Studies, Romania Claudiu Cicea, Bucharest University of Economic Studies, Romania Erik Ružić, Juraj Dobrila University of Pula, Croatia Malgorzata Ratai, University of Information Technology and Management in Rzeszow, Poland Blanka Bazsova, VSB-Technical University of Ostrava, Czech Republic Inese Lūsēna-Ezera, Liepaja University, Latvia

Tomas Broum, University of West Bohemia, Czech Republic Daiana Barbić, Faculty of Economics & Business Zagreb, Croatia Martina Hedvicakova, University of Hradec Králové, Czech Republic Luis Nobre Pereira, University of Algarve, Portugal Siti Noorsuriani Maon, Universiti Teknologi MARA (UiTM), Malavsia Robert Ulewicz, Czestochowa University of Technology, Poland Karima Haoudi, Université Ibn Tofail, Morocco Aleks Krasnov, Peter the Great St.Petersburg Polytechnic University, Russia Ratna Anggraini, Jakarta State University, Indonesia Marcin Butlewski, Poznan University of Technology, Poland Fabrizio Amarilli, Politecnico di Milano, Italy Alina Romanovska, Daugavpils University, Latvia Petr Rehacek, VSB-Technical University of Ostrava, Czech Republic Elena-Simona Apostol, University Politehnica of Bucharest, Romania Tatiana Olegovna Dyukina, Saint-Petersburg State University, Russia Ovidiu Blajina, POLITEHNICA University of Bucharest, Romania Hanane Haddad, Abdelmalik Essaâdi University, Morocco Izabela Czabak-Górska, Opole University of Technology, Poland Vlatka Skokic, University of Split, Croatia Adriana Alexandru, National Institute for Resear, ICI Bucharestch and Development in Informatics, Romania Cristiana Doina Tudor, University of Economic Studies in Bucharest, Romania Natalia Lytneva, Oryol State University of Economics and Trade, Russia Violetta Kuzmina, SWSU South West State University, Russia Anna Rybak, Czestochowa University of Technology, Poland Katarzyna Marek-Kolodziej, Opole University of Technology, Poland Andreea Zamfir, Bucharest University of Economic Studies, Romania Katarina Haviernikova, Alexander Dubcek University of Trencin, Slovakia Nor Fauziana Bt Ibrahim, Multimedia University (MMU), Malaysia Sanja Broz Tominac, University of Zgareb, Faculty of Economics and Business, Croatia Sanja Franc, Faculty of Economics and Business, University of Zagreb, Croatia Lawrence Uchenna Okoye, Covenant University, Ota, Nigeria Prokopjeva Evgenia Leonidovna, Khakass Technical Institute – Branch of the Siberian Federal University, Russia Agnieszka Knap-Stefaniuk, Jesuit University Ignatianum in Krakow, Poland Dariusz Masłowski, Opole University of Technology, Poland Nica Ionut, Bucharest University of Economic Studies, Romania Elżbieta Sobczak, Wroclaw University of Economics and Business, Poland Kamila Tomczak-Horyń, Opole University of Technology, Poland Tuan Tran Hoang, University of Labour and Social Affrairs (HCMC Campus), Viet Nam Kalaiselvee Rethinam, AIMST University, Malaysia Dorota Kwiatkowska-Ciotucha, Wroclaw University of Economics and Business, Poland Rohoza Mykola, University Poltava University of Economics and Trade, Ukraine Vera Samarina, Staryy Oskol Technological Institute, Branch of National Research Technological University "MISIS", Russia Jolly Sahni, Prince Sultan University, KSA Constantin-Marius Apostoaie, Alexandru Ioan Cuza University of Iasi, Romania Wojciech Bożek, University of Stettin, Poland Mariusz Tomczyk, War Studies University, Poland Patricio Ramirez-Correa, Uniersidad Catolica del Norte, Chile Okorie Uchechukwu Emena, Covenant University, Nigeria Manuela Ingaldi, Czestochowa University of Technology, Poland Svetlana Morkovina, Voronezh State University of Forestry and Technologies named after G.F. Morozov, Russia

Paweł Buchwald, University WSB in Dąbrowa Górnicza, Poland

Dana Kiselakova, University of Presov in Presov, Faculty of Management, Slovakia Elena Gasparovich, UrFU, Russia Justyna Maria Myszak, University of Szczecin, Poland Krzysztof Błoński, University of Szczecin, Poland Petronela Cristina Simion. University "Politehnica" of Bucharest, Romania Girjanauth Boodraj, University of Technology, Jamaica Jakub Fučík, University of Defence, Czech Republic Oleksandr Yukhymovych Yermakov, National University of Life and Environmental Sciences of Ukraine, Ukraine Alexei Dolzhenko, Rostov State University of Economics, Russia Sylwia Konecka, Poznań University of Economics and Business, Poland Lanre Amodu, Covenant University, Nigeria Liliana Nicoleta Simionescu, The Bucharest University of Economics Studies, Romania Oksana V. Haidai, Uman National University of Horticulture, Ukraine Angie O. Igbinoba, Covenant University, Nigeria Georgiana-Raluca Lădaru, The Bucharest University of Economic Studies, Romania Ruxandra Dinulescu, Bucharest University of Economic Studies, Romania Piotr Kułyk, University of Zielona Góra, Poland Eugenia Czernyszewicz, University of Life Sciences in Lublin, Poland Raisa Kozhukhivska, Uman National University of Horticulture, Ukraine E. A. Borkova, Saint Petersburg State University of Economics, Russia Katarzyna Kuziak, Wroclaw University of Economics and Business, Poland Ovidiu-Iulian Bunea, The Bucharest University of Economic Studies, Romania Karolina Rybicka, University of Technology, Poland Ritesh Chugh. CQUniversity, Australia Marius Schönberger, RISEBA University of Applied Sciences, Latvia Hezlina Mohd Hashim, Universiti Teknologi PETRONAS, Malaysia Pedro Neves Rito, Polytechnic Institute of Viseu, Portugal Natalia Vladimirovna Lazareva, Saint Petersburg State University of Economics, Russia Krzysztof Krukowski, University of Warmia and Mazury in Olsztyn, Poland Maja Pervan, Faculty of Economics, Business and Tourism, Croatia Josef Botlík, Silesian University in Opava, Czechia Beata Sofrankova, University of Presov, Faculty of Management, Slovakia Liva Grinevica, Latvia University of Life Sciences and Technologies, Latvia Mihai Caramihai, POLITEHNICA University of Bucharest, Romania Ivan Strugar, University of Zagreb, Croatia Stefania Cristina Mirica, "Dunărea de Jos" University of Galați, Romania Paweł Hanczar, Wroclaw University of Economics, Poland Yong Jing Yi, INTI International College Penang, Malavsia Edyta Zajbert, University of Economics and Business, Poland Alena Fedorova, Ural Federal University named after the first President of Russia B.N.Yeltsin, Russia Hind El Ouazzani, Sultan My Slimane University, Morocco Shirley Consuelo Honajzrová Banús, Institute of Hospitality Management in Prague, Czech Republic Alicja Malgorzata Graczyk, Wroclaw University of Economics and Business, Poland Felix Sadyrbaev, Daugavpils University, Latvia Larisa Desfonteines, St. Petersburg Peter the Great Polytechnic University, Russia António Eduardo Martins, Universidade Aberta, Portugal Janusz Marek Lichtarski, Wroclaw University of Economics and Business, Poland Elżbieta D. Nawrocka, Wroclaw University of Economics and Business, Poland Olfa Mrabet, Université Centrale - Honoris United University, Tunisia Vladimír Bolek, University of Economics in Bratislava, Slovakia Magdalena Swacha-Lech, Wroclaw University of Economics and Business, Poland Emese Tokarčíková, University of Zilina. Slovakia Ivica Linderová, College of Polytechnics Jihlava, Czech Republic Eva Malichova, University of Zilina, Slovakia

Noreha Hashim, Universiti Malaysia Terengganu, Malaysia Robert Poskart, Opole University, Poland Tatiana Shpilina, Russian State Social University, Russia Małgorzata Rutkowska, Wroclaw University of Science and Technology, Poland Estera Piwoni-Krzeszowska, Wroclaw University of Economics and Business, Poland Elizaveta Gromova, Peter the Great St. Petersburg Polytechnic University, Russia Alicja Brodzka, Wrocław University of Economics and Business, Poland Ayodeji Olonode, Olabisi Onabanjo University, Ago-Iwoye, Ogun State, Nigeria Adrianna Guzowska, UTP University of Science and Technology in Bydgoszcz, Poland Ekaterina Uskova, UrFU, Russia Khatijah Omar, Universiti Malaysia Terengganu, Malaysia Ricardo Correia, Instituto Politécnico de Bragança, Portugal Witold Kowal, Wroclaw University of Economics and Business, Poland Marta Daroń, Czestochowa University of Technology, Poland Cezar Toader, Technical Univ. of Cluj-Napoca, Romania Katarzyna Skrzypek, University of Zielona Góra, Poland Alfred Paszek, Opole University of Technology, Poland Lamyaa El Bassiti, Mohammed V University in Rabat, Morocco Razana Juhaida Johari, Universiti Teknologi MARA Shah Alam, Malaysia Justyna Śpiewak, UTP University of Science and Technology in Bydgoszcz, Poland Agnieszka Stanimir, Wroclaw University of Economics and Business, Poland Cristina Mohora, Politechnica University of Bucharest, Romania Liviu-Adrian Cotfas, Bucharest University of Economic Studies, Romania Ivani Ferreira, Instituto Federal do Paraná – IFPR, Brasil Ivana Nekvapilova, University of Defense, Czech Republic Funke Omole, Covenant University, Nigeria Oleksandr Shpykuliak, National Scientific Center «Institute of Agrarian Economics», Ukraine Mirosław Matusek, Silesian University of Technology, Poland Iveta Linina, Turiba University, Latvia Gabriela Bucur, Petroleum Gas University of Ploiesti, Romania Corina Marinescu, The Bucharest University of Economic Studies, Romania Magdalena Kakol, Maria Curie-Sklodowska University in Lublin, Poland Josef Dvorak, University of West Bohemia, Czech Republic Andrey Baybarin, Southwest State University, Russia Lina Artemenko, National Technical University of Ukraine "Igor Sikorsky Kyiv Politechnic Institute", Ukraine Anna Lemańska-Majdzik, Czestochowa University of Technology, Poland Lorena Batagan, Bucharest University of Economics, Romania Chiraz El Hog, Sousse University, Tunisia Adam Sulich, Wroclaw University of Economics and Business, Poland Olga Loyko, Tomsk Polytechnic University, Russia Diana Fayvishenko, Kyiv National University of Trade and Economics, Ukraine Ekhlague Ahmed, Institute of Business Management, Pakistan Jumadil Saputra, Universiti Malaysia Terengganu, Malaysia Aurelia Ioana Chereji, University of Oradea, Romania Katarzyna Grzesik, Wroclaw University of Economics and Business, Poland Vladimirs Šatrevičs. Riga Technical University. Latvia Valerii Pavliuk, Co-founder of the NGO "Association of Social Innovations and Scientific Communications", Ukraine Tatiana Arkadyevna Karandaeva, Mari State University, Russia Maja Pušnik, University of Maribor, Slovenia Andreyeva Darya Andreyevna, St. Petersburg State University of Economics, Russia Aurelia Vasilica Balan, University of Agricultural Sciences and Veterinary Medicine in Bucharest, Romania Mateusz Gontarz, Wroclaw University of Economics and Business, Poland Noorul Azwin Md Nasir, Uni. Malaysia Kelantan, Malaysia

Irina V. Sharf, National Research Tomsk Polytechnic University, Russia Mária Farkasné Fekete, Institute of Economics and Methodology, Szent Istvan University, Hungary Svetlana Kostina, Ural Federal University, Russia Ebe Igbinoba, Covenant University, Nigeria Oiebola Oluwatunmise, Covenant University, Nigeria Malgorzata Kutera, Jagiellonian University, Poland Agung Nugroho, Universitas Indonesia, Indonesia Zvomunt Kruczek, Academy of Physical Education, Faculty of Tourism and Recreation, Krakow, Poland Tatiana Nicolaevna Larina, Orenburg State Agrarian University, Russia Anna Shevyakova, PI Academy "Bolashaq", Kazakhstan Liudmyla Chvertko, Pavlo Tychyna Uman State Pedagogical University, Ukraine Adam Ryszko, Silesian University of Technology, Poland Katarzyna Świerszcz, Military University of Technology in Warsaw, Poland Anna Kobiałka, University of Life Sciences in Lublin, Poland James Braman, Community College of Baltimore County, USA Dragan Benazic, Juraj Dobrila University of Pula, Croatia Sergei Smirnov, St-Petersburg State University, Russia Zuliani Dalimunthe, Universitas Indonesia, Indonesia Dorota Domalewska, War Studies University, Poland Viktorija Šipilova, Daugavpils University, Latvia Arshad Ahmad, King Saud University, KSA Imen Chaouachi Allani, University of Carthage, Tunisia Mukhamediyev B.M., Al-Farabi Kazakh National University, Kazakhstan Agnieszka Szczudlińska-Kanoś, Jagiellonian University, Poland Arkadiusz Piwowar, Wroclaw University of Economics and Business, Poland Zied Akrout, University of Sfax, Tunisia Cecilia Cristina Socorro Gonzalez, Universidad del Zulia, Venezuela Damir Kalpić, University of Zagreb, Croatia Miroslaw Moroz, Wroclaw University of Economics, Poland Katarzyna Łukasik, Czestochowa University of Technology, Poland Taive Tairat Borishade, Covenant University, Nigeria Olena Reshetnyak, Research Centre for Industrial Problems of Development of the National Academy of Sciences, Ukraine Jana Mitríková, University of Prešov, Slovakia Dorin Maier, Technical University of Clui-Napoca, Romania Alexander Obvdenov, Financial University, Russia Jan Strohmandl, Tomas Bata University in Zlín, Czech Republic Ruslan Bazhenov, Sholom-Alechem Priamursky State University, Russia Justyna Zygmunt, Opole University of Technology, Poland Andreea-Florina Fora, University of Oradea, Romania Amal Trifa, National School of Computer Sciences, Tunisia Agnieszka Komor, University of Life Sciences in Lublin, Poland Arkadiusz Kowalski, Wroclaw University of Science and Technology, Poland Nasrine Shah Abushakra, Esol Education, UAE Ilona Bondos, Maria Curie-Sklodowska University, Poland Anna Wziatek-Staśko, Jagiellonian University in Kraków, Faculty of Management and Social Communication. Poland Alexandra Baicoianu, Transilvania University of Brasov, Romania Joanna Antczak, War Studies University, Warsaw, Poland Larisa Yu. Ovsyanitskaya, International Institute of Design and Service, Russia Sunita Lylia Hamdan, Multimedia University, Malaysia Andrzej Skibiński, Czestochowa University of Technology, Poland Henry C. Nweke-Love, Landmark University, Nigeria Anna Saniuk, University of Zielona Góra, Poland Ivana Bilić, University of Split, Faculty of Economics, Business and Tourism, Croatia

Oses Isibor, Lagos City Polytechnic, Ikeja, Nigeria Konstantin Shvetsov, Peter the Great St. Petersburg Polytechnic University (SPbPU), Russia Tamara Selishcheva, Saint Petersburg State University of Economics, Russia Felipe Machorro Ramos, Universidad de las Américas Puebla, México Fitra Lestari, UIN Sultan Svarif Kasim, Indonesia Iwona Pisz, The University of Opole, Opole Ismi Rajiani, Lambung Mangkurat, Indonesia Tamara V. Talanova, Chuvash State University, Russia Ilham El Haraoui, Ibn Tofail University, Morocco Miłosz Gac, WSB University in Gdańsk, Poland Teresa Proença, University of Porto, Faculty of Economics, Portugal Patrycja Kokot-Stępień, Czestochowa University of Technology, Poland Alexandra Cristina Dinu, Bucharest University of Economic Studies, Romania Marium Mateen Khan, Institute of Business Management (IoBM), Pakistan Elena V. Butsenko, Ural State University of Economics, Russia Anna Chechel, Donetsk State University of Management, Ukraine Fevza Ağlargöz, Anadolu University, Turkey Ireneusz Miciuła, University of Szczecin Olga Bucovetchi, University Politehnica of Bucharest, Romania Anna Sylwia Kowalska, Wroclaw University of Economics and Business, Poland Anna Mayakova, SWSU, Russia Ataina Hudavati, Universitas Islam Indonesia, Indonesia Sebastian Saniuk, University of Zielona Góra, Poland Marek Szajt, Technical University of Częstochowa, Poland Isaiah O. Olurinola, Covenant University, Nigeria Christian Enz, University of South Bohemia, Czech Republic Aida Matri Ben Jemaa, High Institute of Management (Tunis), Tunisia Dan Dumitriu, POLITEHNICA University of Bucharest, Romania Anna Mempel-Śnieżyk, Wroclaw University of Economics and Business, Poland Daniela Zirra, Romanian-American University, Romania Natalija Orlova, Professional Development Center of Kiev Region, Ukraine Marta Nowak, Wroclaw University of Economics and Business, Poland Lucie Severová, Czech University if Agriculture, Czech Republic Elena ladrennikova, Ural Federal University named after the first President of Russia B.N. Yeltsin (UrFU), Russia Maria Plakhotnikova, Financial University under the Government of the Russian Federation, Russia Elena Lysenko, UrFU, Russia Anetta Barska, University of Zielona Góra, Poland Ika Permatasari, Universitas Negeri Surabaya, Indonesia Lukáš Smerek, Matej Bel University in Banská Bystrica, Slovakia Alicja Sekuła, Gdansk University of Technology, Poland Magdalena Sobocińska, Wroclaw University of Economics and Business, Poland Anita Peša, University of Zadar, Croatia Francisco Andrés García Barrrera, Universidad Arturo Prat, Chile Liudmyla Melnyk, Uman National University of Horticulture, Ukraine Marcin Lawnik, Silesian University of Technology, Poland Małgorzata Macuda, Uniwersytet Ekonomiczny w Poznaniu, Poland Janusz Wielki, Opole University of Technology, Poland Viktoria Anatolievna Degtereva, Peter the Great St.Petersburg Polytechnic University, Russia Monika Hadaś-Dyduch, University of Economy in Katowice, Poland Intan Salwani Mohamed, Universiti Teknologi MARA, Malaysia Sandeep Kumar, Tecnia Institute of Advanced Studies, Affiliated to GGSIP University, New Delhi, India Marta Starostka-Patyk, Czestochowa University of Technology, Poland Martha Rodríguez-Villalobos, Universidad de Monterrey, México Cristian Mera Macías, Universidad Laica Eloy Alfaro de Manabí, Ecuador

Klaudia Przybysz, Wroclaw University of Economics & Business, Poland Jarosław Górecki, UTP University of Science and Technology, Poland Valery Maslennikov, Plekhanov Russian Economic University, Russia Nibedita Saha, Tomas Bata University in Zlin, University Institute, Czech Republic Katarína Rentková, Comenius University in Bratislava, Faculty of Management, Slovakia Mohammad Kamal Kamel Afaneh, Al Imam Mohammad Ibn Saud Islamic University (IMSIU), KSA Basel M. Al-Eideh, Kuwait University, Kuwait Blanka Tundys, University of Szczecin, Poland Daniela Matušíková, University of Prešov in Prešov, Slovakia Patrick Omoruyi Eke, Lagos State University, Nigeria Muntazir Haider Ali, Institute of Business Managemment, Karachi Magdalena M. Stuss, Jagiellonian University, Poland Adebanji W. Ayeni, Landmark University, Nigeria Monika Kozerska, Czestochowa University of Technology, Poland Ines Ben Messaoud, University of Gabes / University of Sfax, Tunisia Konstantin B. Kostin, UNECON, Russia Oscar Odiboh, Covenant University, Nigeria Sebastian Kot, Czestochowa University of Technology, Poland Alla Ivashchenko, Kviv National Economic University named after Vadim Hetman, Ukraine Ivana Barišić, University of Zagreb, Faculty of Economics and Business, Croatia Lubov Afanasjeva, Southwest State University, Kursk, Russia Alexander Grebenkov, Southwest State University, Russia Anastasiya Kopytova, Tomsk State Pedagogical University, Russia Ganna Likhonosova, National Aerospace University «Kharkiv Aviation Institute», Ukraine Małgorzata Pańkowska, University of Economics in Katowice, Poland Dyah Setyaningrum, Universitas Indonesia, Indonesia Maja Mihelja Žaja, Faculty of Economics and Business, University of Zagreb, Croatia Justyna Dobroszek, University of Lodz, Poland Besma Hkiri, Jeddah University, KSA Irina V. Kokushkina, Saint Petersburg State University, Russia Elena Vasilyeva, Moscow State University of Civil Engineering, Russia Anastasiya Pesha, Ural State University of Economics, Russia IseOlorunkanmi OjO Joseph, Landmark University, Nigeria Mohammed Adnan Moreb, Altinbas University, Turkey Fred O. Peter, Covenant University, Nigeria Boris Tušek, University of Zagreb, Faculty of Economics and Business, Croatia Katarzyna Tworek, Wrocław University of Science and Technology, Poland Ivana Bulog, Faculty of Economics, Business and Tourism, University of Split, Croatia Nina Golowko, Self-employed Lecturer, Germany Olga Ivanovna Solodukhina, Southwest State University, Russia Galina Bannykh, Ural Federal University, Russia Joanna Wyrobek, Cracow University of Economics, Poland Agnieszka Malkowska, University of Szczecin, Poland Ingrid Majerova, Silesian University in Opava, Czech Republic Andra-Elena Diaconescu, Politehnica University Timisoara, Romania Lukas Valek, University of Hradec Kralove, Czech Republic Boris Miethlich, Comenius University in Bratislava, Faculty of Management, Slovakia Nataša Šarlija, University of Osijek, Croatia Stéphane Bourliataux-Lajoinie, CNAM Paris, France Yuliya Karpovich, Perm National Research Polytechnic University, Russia Daria Elżbieta Jaremen, Wroclaw University of Economics and Business, Poland Sabina Kubiciel-Lodzińska, Opole University of Technology, Poland Agboola Mayowa Gbenga, Covenant University, Nigeria Agnieszka Dobrowolska, Institute of Meteorology and Water Management – National Research Institute, Poland

Fjodor Ruzic, Institute for Informatics, Croatia Victoria Viaznikova, Mari State University, Russia Mohammad Falahat, UTAR, Malaysia Radoslav Jankal, University of Zilina, Slovakia Natalia Vladimirovna Sharapova, Ural State University of Economics, Russia Gennadiy Sheptalin, South Ural State University, Russia Valentina Mikhailovna Sharapova, Ural State University of Economics, Russia Renata Braier-Marczak, Wroclaw University of Economics and Business, Poland Anastasia Ilyina, Kyiv National University of Trade and Economics, Ukraine Tijani Amara, University of Gafsa, Tunisia Tatyana Golovina, Central Russian Institute of Management, Branch of RANEPA, Russia Olena Berezina, Cherkasy State Technological University, Ukraine Victoria B. Malitskava, Plekhanov Russian University of Economics, Russia Agnieszka Bieńkowska, Wrocław University of Sciences and Technology, Poland S. Jumambayev, Al-Farabi Kazakh National University, Kazakhstan Jarosław Oleiniczak, Wroclaw University of Economics and Business Djula Borozan, Josip Juraj Strossmayer University of Osijek, Faculty of Economics in Osijek, Croatia Nawaz Mohamudally, University of Technology, Mauritius, Mauritius Piotr Bolibok, The John Paul II Catholic University of Lublin, Poland Cătălina Florentina Albu, The Bucharest University of Economic Studies, Romania Patrycja Zwiech, University of Szczecin, Poland Monika Sipa, Czestochowa University of Technology, Poland Elena Nebolsina, MGIMO University, Russia Dorota Bednarska-Olejniczak, Wroclaw University of Economics and Business, Poland Jolanta Mai, Opole University of Technology, Poland Natalya Sopilko, Russian State Social University, Russia Elena Davydenko, St. Petersburg State University, Russia Laurentiu Gabriel Talaghir, Dunarea de Jos University of Galati, Romania Maria Federica Cordova, UNISA, Italy Souhir Amri Amamou, University of Tunis, Tunisia Irina N. Rogova, St-Petersburg State University of Economics, Russia Bodislav Dumitru Alexandru, Bucharest University of Economic Studies, Romania Eva W.L. Lim, UCSI University, Malaysia Anetta Pukas, Wroclaw University of Economics and Business, Poland Siti Nurvanah, Universitas Indonesia, Indonesia Vladimir Nosov, K.G. Razumovsky Moscow State University of technologies and management: Academy of the Investigative Committee of the Russian Federation, Russia Svitlana Naumenkova, Taras Shevchenko National University of Kyiv, Ukraine Boris Mucha, Comenius University in Bratislava, Faculty of management, Slovakia Athanasios Podaras, Technical University of Liberec, Czech Republic Galina Yu. Fedotova, The Russian Presidential Academy of National Economy and Public Administration, Russia Mikhail Polevshchikov, Mari State, Russia Mateusz Chłąd, Czestochowa University of Technology, Poland Anna Dolinskaia, South Ural State University, Russia Venera Kubatovna Sabirova, Osh State University, Kyrgyzstan Katarzvna Szvmczvk, Czestochowa University of Technology, Poland Margarita R. Tsibulnikova, Tomsk Polytechnic University, Russia Suhail Mohammad Ghouse, Dhofar University, Oman Piotr Uchroński, WSB University, Poland Elena Rozhdestvenskaia, Tomsk State University, Russia Gratiela Dana Boca, Technical University of Cluj Napoca, Romania Iryna Koshkalda, Dokuchayev Kharkiv National Agrarian University, Ukraine Rozalia Kicsi, "Ștefan cel Mare" University of Suceava, Romania Maria Ciurea, University of Petrosani, Romania

Irena Figurska, Pomeranian University in Slupsk, Poland Tatiana Verevka, Peter the Great St. Petersburg Polytechnic University, Russia Andrii Galkin, M. Beketov National University of Urban Economy in Kharkiv, Ukraine Emeka Okereke, University of Port Harcourt, Nigeria Aleksandra Radziszewska, Czestochowa University of Technology, Poland Jaya Ganesan, Multimedia University, Malaysia Dominika Jagoda-Sobalak, Opole University of Technology, Poland Przemysław Niewiadomski, University of Zielona Góra, Faculty of Economics and Management, Poland Piotr Wittbrodt, Opole University of Technology, Poland Sergey Erokhin, Russian State Social University, Russia Aleksandra Sus, Wroclaw University of Business, Poland Viktoria Anatolievna Degtereva, Peter the Great St.Petersburg Polytechnic University, Russia Iuliia Efimova, Financial University under the Government of RF, Russia Mercy Ejoywokeoghene Isjaywe- Ogbari, Covenant University Ota, Nigeria Mikhail Rodionov, Penza State University, Russia Anna Nowak, University of Life Sciences in Lublin, Poland Chan Shiau Wei, Nanyang Technological University, Singapore Sanjay Banerji, Amrita Vishwa Vidyapeetham University, India Natalya Masyuk, Vladivostok State University of Economics and Service, Russia Maryna Lohvynova, V.N. Karazin Kharkiv National University, Ukraine Małgorzata Okręglicka, Czestochowa University of Technology, Poland Elena Mayorova, Plekhanov Russian University of Economics Ewa Sobolewska-Poniedziałek, University of Zielona Góra, Poland Anna Tanina, Peter the Great St.Petersburg Polytechnic University (SPbPU), Russia Manique Cooray, Multimedia University, Malaysia Ioana Andreea Bogoslov, Lucian Blaga University of Sibiu, Romania Sylwia Pangsy-Kania, University of Gdańsk, Poland Ebenezer Bowale, Covenant University, Nigeria Karlis Kreslins, Ventspils University of Applied Sciences, Latvia Mario A. Bochicchio, University of Salento, Italy Dessy Isfianadewi, Universitas Islam Indonesia, Indonesia Natalia Gorodnova, Ural Federal University, Russia Ayobami Jolaade, Covenant University, Nigeria Bogdan Ghilic-Micu, Bucharest University of Economic Studies, Romania Kateryna Tiulkina, Odessa State Academy of Civil Engineering and Architecture, Ukraine Emi Normalina Omar, Universiti Teknologi MARA (UiTM), Malaysia Karolina Drela, University of Szczecin, Poland Rand H. Al-Dmour, The University of Jordan, Jordan Valeriv V. Smirnov, Chuvash State University name I.N. Ulvanov, Russia Jaishree Asarpota, Higher Colleges of Technology, UAE Gleb Donin, Czech Technical University in Prague, Czech Republic Latifah Abd Latib, Universiti Selangor, Malaysia Tan Choo Peng, Multimedia University, Malaysia Bruno Barbosa Sousa, IPCA, Portugal Mikulka Zdeněk, University of Defence, Czech Republic Johnson Ifeanyi Okoh, National Open University of Nigeria, Abuja, Nigeria Dike Ike, Rverson University, Canada Anna Olszańska, Wroclaw University of Economics and Business, Poland Jolana Fedorková, University of Defence, Czech Republic Olawole Olanre Fawehinmi, Universiti Malaysia Terengganu, Malaysia Olga V. Zaborovskaya, State Institute of Economics, Finance, Law and Technology St Peterburg, Russia Anna Witek-Crabb, Wroclaw University of Economics and Business, Poland Agnieszka Wiśniewska, University of Warsaw, Poland Alexey Bataev, Peter the Great St.Petersburg Polytechnic University, Russia Tatjana Vasiljeva, RISEBA University of Applied Sciences, Latvia

Mariya Podshivalova, South Ural State University (SUSU), Russia Agnieszka Izabela Baruk, Lodz University of Technology, Poland Natalya V. Alesina, Sevastopol State University, Russia Julian Jakubowski, Uniwersity of Zielona Góra, Poland Khaled Mili, King Faissal University, KSA Afroze Nazneen, University of Jeddah, KSA Maslin Masrom, Universiti Teknologi Malaysia, Malaysia Katarina Tomičić-Pupek, University of Zagreb, Faculty of Organization and Informatics, Croatia Chijioke Esogwa Nwachukwu, Horizons University Paris, France Michał Dziadkiewicz, Czestochowa University of Technology, Poland Sonia Aroussi, Tunis Elmanar University, Tunisia Sorina-Geanina Stanescu, Valahia University of Targoviste, Romania Hamed Taherdoost, Hamta Academy & Research Club | Hamta Group, Canada Lidiia Dedi, University of Zagreb, Faculty of Economics & Business, Croatia Ganama Moustapha Gueme, Universiti Tun Hussein Onn Malaysia, Malaysia Niki Derlukiewicz, Wroclaw University of Economics and Business, Poland Anna Zabłocka-Kluczka, Wroclaw University of Science and Technology, Poland Danuta Strahl, Akademia WSB, Polska Dorota Jelonek, Czestochowa University of Technology, Poland Marcin Hernes, Wroclaw University of Economics and Business, Poland Victor S. Voronov, St. Petersburg State University of Economics, Russia Bidyut Hazarika, Western Michigan University, USA Rim K. Nurmukhametov, Financial University under the Government of the Russian Federatio, Russia Larisa Mihoreanu, Bucharest University of Economic Studies, Romania Georgiv Grevz, South Urals State University, Russia Milena Ilić, Business Academy in Novi Sad, Faculty of Contemporary Arts Belgrade, Serbia Abdoulrahman Aljounaidi, Al-Madinah International University Malaysia, Malaysia Olivia Fachrunnisa, UNISSULA, Indonesia Aleksandra Zygmunt, Opole University of Technology, Poland José Alberto Lencastre, University of Minho, Portugal Fanny Martdianty, Universitas Indonesia, Indonesia João Paulo Teixeira, Instituto Politécnico de Bragança, Portugal Adebanjo Joseph Falaye, Landmark University, Omu-Aran, Nigeria Idil Rakhmat Susanto, Universitas Muhammadiyah Makassar, Indonesia Teuku Aulia Geumpana, University of Newcastle, Australia Ionut Laurentiu Petre, Bucharest University of Economic Studies, Romania Kamilah Ahmad, UTHM, Malaysia Georgeta Soava, University of Craiova, Romania Alaa Salam Jameel, Universiti Tun Hussein Onn Malavsia, Malavsia Ewa Mazur-Wierzbicka, University: of Szczecin, Poland Yulia A. Dubolazova, Peter the Great St.Petersburg Polytechnic University (SPbPU), Russia Rafał Michalski, Wrocław University of Science and Technology, Poland Yvonnne Lean-Ee Lee, Multimedia University (MMU), Malaysia Agnieszka Tłuczak, University of Opole, Poland Ioana Ceausu, EA - The Entrepreneurship Academy / Humboldt University Berlin / The Bucharest University of Economic Studies, Romania Camelia-Daniela Hategan, West University of Timisoara, Romania Adrian Turek Rahoveanu, UASVM Bucharest, Romania Martina Blašková, Police Academy of Czech Republic, Czech Republic Olga Viktorovna Litvinova, Chuvash State Agricultural Academy, Russia Irina-Adriana Chiurciu, USAMV Bucharest, FMDR, Romania Aneta Sokół, University of Szczecin, Poland Alawiya Allui, Prince Sultan University, KSA Elena Mudrova, Peter the Great St. Petersburg Polytechnic University, Russia Sandra Grabowska, Silesian University of Technology, Poland

Ana Elena Maioru, National School of Political and Administrative Studies SNSPA, Romania Daniela Cristina Momete, University Politehnica of Bucharest, Romania Afshan Rauf, University of Wollongong, Australia Marta Kadłubek, Czestochowa University of Technology, Poland Marius Daraban, Lucian Blaga University of Sibiu, Romania Leonilde Reis, Polytechnic Institute of Setúbal, Portugal Bogdan Florin Filip, "Al.I.Cuza" University of Iaşi, Romania Zainab Amin ALsulami, University of Basrah, Iraq Iustin Ivlev, The Academy of Economic Studies, Romania Rubina Masum, IQRA University, Pakistan

Disclaimer: The abstracts and papers included in these Conference Proceedings remain the work of the authors and represent their own research / opinion. IBIMA staff have had only non-editorial intervention.

It is IBIMA policy to make reasonable effort to send complete papers to two members of the program committee for full blind peer review and to send a summary of review back to the author(s)

Copyright @ 2020 International Business Information Management Association (IBIMA) Individual authors retain copyright on their authored papers. Please contact authors directly for reprint permission

Table of Content

Analysis of The Municipal-Private Partnership Model as a Growth Driver for Single-Industry Towns	
(Monotowns) Natalia V. GORODNOVA, Elena G. SHABLOVA, Dmitry L. SKIPIN, Anastasiya A. PESHKOVA and Ivan S. ROZHENTSOV	1
Aspects of Corporate Social Responsibility Included in The Integrated Reports: OMV Petrom Case Study Carmen Florentina PĂUNESCU (PETRE) and Mariana MAN	19
Vigor at Work, How Employees' Perception of Working Time Influence Their Work Satisfaction Umar BAIHAQKI, Meila Riskia FITRI and Wulan A. KHAIRUNISA	32
Trends of Fast Food among University Students Khairunesa ISA and Asliaty ATIM	44
Youth' Willingness and Challenges in Volunteerism : Student Perspective Khairunesa ISA, Asliaty ATIM, Fadzlunesa ISA and Johanisma JAMIN	49
Transparency in Banking Financial Reporting Evaluation System Liviu-Adrian STOICA	59
Analysis of Hotspots and Trends of Life Insurance in China Fangxiang CHENG and Xindi WANG	67
Analysis of The Influence of Process Performance on Organizational Performance: Evidence from Romania Andreea BARBU, Gheorghe MILITARU, Valentin-Andrei MĂNESCU, Ramona Alexandra NEGHINĂ and Mihaela-Rodica GANCIU	77
Measuring the Value of Creativity in Strategies Formulated by Startups Aldona Malgorzata DEREN and Jan SKONIECZNY	85
Financial Sustainability of Educational Institutions in Nigeria: Balanced Scorecard Approach and Implications for Policy Designs Philip Olawale Odewole, Mary Kehinde Salawu and Rafiu Oyesola Salawu	94
Scrum Solo: Application in Projects with a Strong Integration Component Joao N. BRITO, Carlos REBELO and Miguel A. BRITO	109
Customer Service in Logistics - A Theoretical Framework Iwona WASIELEWSKA-MARSZAŁKOWSKA and Katarzyna SAMEK	118
Evolution and Modern Solutions in Managing Sales Competitiveness Based on Trade Calculation	128
Cloud Project Management Bhushan OZA and Peter BUSCH	138
Reducing Exchange Rate Risk on The Example of ERP Software	153
Quality Cost Calculation as Data Source for Kaizen Costing System	164

Basic Principles and The Scorecard of Economic Evaluation of Building Information Modelling Introduction in The Activities of Construction Organizations	7138
Sergey BORODIN, Evgeniya MATVIISHINA, Kirill KARDAPOLTSEV, Evgeniy GUSEV and Evgeniia NOVOKRESHCHENOVA	/138
The Industrial Ecosystem Risks in The Face of Technological Challenges Andrey BYSTROV, Tatyana TOLSTYKH, Nadezhda SHMELEVA and Ayya AGAYEVA	7146
Russian Accounting in the 17th Century: Details on the Production and Sales of Alcoholic Beverages Svetlana N. KARELSKAIA and Ekaterina I. ZUGA	7157
Being A Witness or A Victim of Unethical Behaviour Diminishes Employee's Trust in Organisations Remigiusz SZCZEPANOWSKI, Tomasz ZARĘBSKI, Ewelina CICHOŃ and Daria KŁOPOCKA	7166
COVID-19, Oil Prices and the US Policy Uncertainty	7177
Technical Modernization of Weapon Systems	7182
Principles of Enterprise Potential Management in The Coordinates System of Organizational Development. KNIAZ SVIATOSLAV, SOPILNYK LYUBOMYR, SHCHEBEL ANDRII, MOROZ SVITLANA, KALASHNYK OLENA, SKRYNKOVSKYY RUSLAN, KRAMAR MARIAN, SPITSYNA ANHELINA, GNYLIANSKA LESIA and LAKIZA VIKTORIIA	7192
Potential Management of The Enterprise from The Position of Functional Approach KNIAZ SVIATOSLAV, HEORHIADI NELLI, SAI LESIA, SHCHEBEL ANDRII, MOROZ SVITLANA, KALASHNYK OLENA, SPITSYNA ANHELINA, KYRYCHENKO OLENA, VILHUTSKA ROKSOLANA, PEREDALO KHRYSTYNA, MYSKIV IRYNA and SHAYNER HANNA	7202
The Current Status of Social Entrepreneurship Activity Among Public University Students in Malaysia: Empirical Study Nor Suhaida Bt AWANG, Wan Fauziah Bt WAN YUSOFF and Raudah Bt MOHD ADNAN	7212
Complex Mechanism of Interaction in the «School-University» System: Approaches to Performance	7220
Assessment Nadezhda V. KAPUSTINA, Evgeniya K. KARPUNINA, Navai N. RUSTAMOV, Anastasia A. YUSSUF and Irada T. RUSTAMOVA	7220
Assessment of The Similarities of Selected European Countries in Terms of Socio-Economic Diversity Małgorzata GRZYWIŃSKA-RĄPCA	7228
Financial Self-Exclusion: Why Do Households Give Up Activity on the Market of Financial Services and Products?	7240
Consumer Purchasing Behaviour and Neuromarketing in the Context of Gender Differences Robert STEFKO, Anna TOMKOVA, Jana KOVALOVA and Ivana ONDRIJOVA	7250
Historical and Economic Analysis of Scientific Views on The Development of The Agri-Food Market in The Post-Soviet Economic Region Kuraev Aleksey Nikolayevich, Zhakhov Nikolay Vladimirovich, Krivoshlykov Vladimir Sergeevich, Melnikova Elena Nikolaevna and Belostotskiy Alexey Alexandrovith	7259

Melnikova Elena Nikolaevna and Belostotskiy Alexey Alexandrovith

Potential Management of The Enterprise from The Position of Functional Approach

KNIAZ SVIATOSLAV

Lviv Polytechnic National University, Lviv, Ukraine, 79013 E-mail: svkniaz@ukr.net

HEORHIADI NELLI

Lviv Polytechnic National University, Lviv, Ukraine, 79013 E-mail: nelli.heorhiadi@gmail.com

SAI LESIA

Lviv Polytechnic National University, Lviv, Ukraine, 79013 E-mail: sayko.say2017@gmail.com

SHCHEBEL ANDRII

Lviv University of Business and Law, Lviv, Ukraine, 79021 E-mail: peet_@ukr.net

MOROZ SVITLANA Poltava State Agrarian Academy, Poltava, Ukraine, 36003 E-mail: smor@meta.ua

KALASHNYK OLENA Poltava State Agrarian Academy, Poltava, Ukraine, 36003 E-mail: kalashnik1968@meta.ua

SPITSYNA ANHELINA National Transort University, Kyiv, Ukraine, 02000 E-mail: angel7a@ukr.net

KYRYCHENKO OLENA

Higher Educational Establishment of Ukoopspilka "Poltava University of Economics and Trade", Poltava, Ukraine, 36000 E-mail: olena.kyrychenko2010@gmail.com

VILHUTSKA ROKSOLANA Lviv Polytechnic National University, Lviv, Ukraine, 79013 E-mail: roksoliana.b.vilhutska@lpnu.ua

PEREDALO KHRYSTYNA Lviv Polytechnic National University, Lviv, Ukraine, 79013 E-mail: khrystyna.s.peredalo@lpnu.ua

MYSKIV IRYNA Lviv Polytechnic National University, Lviv, Ukraine, 79013 Email: myskiviryna@i.ua

SHAYNER HANNA Lviv Polytechnic National University, Lviv, Ukraine, 79013 Email: ann.shayner@gmail.com

Annotation

The potential of the enterprise is considered as a system of opportunities to achieve development goals within the functions defined by the structure of the enterprise. In turn, the management of the enterprise potential is disclosed as a specific function of management. It is proved that it is based on a specific object of management - of the enterprise potential. It is substantiated that the management of this object is carried out by the heads of the enterprise using management methods and technologies, the selection and application of which is carried out within the general management functions (planning, organizing, motivating, controlling and regulating). Since the potential of the enterprise is a complex object of management, which includes production, marketing, investment and other potentials, there is a reason to believe that the goals of managing the potential of the enterprise is a

Cite this Article as: KNIAZ SVIATOSLAV, HEORHIADI NELLI, SAI LESIA, SHCHEBEL ANDRII, MOROZ SVITLANA KALASHNYK OLENA, SPITSYNA ANHELINA, KYRYCHENKO OLENA, VILHUTSKA ROKSOLANA, PEREDALO KHRYSTYNA, MYSKIV IRYNA and SHAYNER HANNA "Potential Management of The Enterprise from The Position of Functional Approach" Proceedings of the 36th International Business Information Management Association (IBIMA), ISBN: 978-0-9998551-5-7, 4-5 November 2020, Granada, Spain.

complex, hierarchical system. Their implementation requires constant monitoring and regulation of the object of management.

Keywords: Enterprise, Potential, Management System, Functional Approach, Management Goals.

Introduction

The development of any business depends on its potential. At the same time, it should be recognized that regardless of the type of activity of enterprises, their form of ownership, as well as size, there are certain components of the potential of enterprises that are common to all businesses, and there are those that are specific to specific enterprises. Strictly speaking, this difference in potentials largely determines the vectors and intensity of enterprise development, their competitiveness and investment attractiveness. Nevertheless, it is known that among the total number of enterprises there are those that have a significant potential, but its implementation is low. This situation and the reasons for this may be due to both objective and subjective factors, in particular - irrational capacity management, underdeveloped system of organizational development, lack of signs of innovation in solving problems of management and engineering technology. The problem is not systematic and fragmentary theoretical and methodological and applied provisions for managing the potential of the enterprise in the coordinate system of organizational development.

Literature Review

Exploring the potential of enterprises, most economists focus on determining its essence and structure (Bykova N.V., 2011), (Rovenska V.V., 2012), (Piliavskyi V.I., 2019) problems of capacity formation and use, (Zbrodska O.V., 2011), (Hnatieva T. and Livinskii A., 2019), (Garayev M., 2019), (Shabatura T., 2019), (Dergachova V., Ovcharova S., & Martynenk, O., 2019) its evaluation (Kviatkovska L.A., 2011), (Boykivska G.M., 2011), (Zadneprovska G.I., 2015), (Burachek I., & Pravda O., 2015), (Dogadaylo Ya., 2017), (Vasylyk N.M., 2018), (Piletska S.T., Korytko T.Yu. 2018), (Azhaman I.A., Zhydko O.I., 2019), (Samorodov B.V., Saukh I.V., Vygovska N.G., 2019), (Sydorova A., & Hontjuk V., 2019)) and management (Shot A.P., 2009), (Durbalova N., Sedikova I., 2019). Among these scientific works are those that are devoted to the study of the potential of the enterprise as a whole (Rovenska V.V., 2012), (Dogadaylo Ya., 2017), (Garayev M., 2019), as well as works in which such types of potentials, such as: anti-crisis (Piletska S.T., Korytko T.Yu. 2018), innovative (Zadneprovska G.I., 2015), (Piliavskyi V.I., 2019), competitive (Durbalova N., Sedikova I., 2019), economic (Azhaman I.A., Zhydkov O.I., 2019), (Shabatura T., 2019), investment (Garayev M., 2019), resource (Zbrodska O.V., 2011), (Vasylyk N.M., 2018), financial (Samorodov B.V., Saukh I.V., Vygovska N.G., 2019), personnel (Shovkun L.V., 2010), (Burachek I., & Pravda O., 2015), (Sydorova A., & Hontjuk V., 2019) and export (Stakhorskyi O.O., 2010), (Bykova N.V., 2011), (Dergachova V., Ovcharova S., & Martynenko, O., 2019). Based on the polyvector studies of the enterprise potential, we can say that their systematization and coordination with each other is quite uncertain. This highlights the problem of clarifying the essential characteristics and types of the enterprise potential.

The scientific literature considers both general aspects of the management process (planning, analysis, control, assessment of the level of use of components) and the model of enterprise potential management in particular (organization, evaluation, diagnosis, search for sources and reserves of components of enterprise potential) (Knyaz S., 2020). Thus, Luchkova M. considers the management of strategic potential and determines its following structure: determining the current level of use of strategic potential, assessing the level of use of strategic potential, making and implementing appropriate decisions on strategic potential management; control over the use of the strategic potential of the enterprise (Luchkova M.S., 2011). Vasylkivskyi D. examines the management of marketing potential of the enterprise and notes the sequence of actions: definition and formation of the structure of potential; analysis of competitive advantages and capabilities of the enterprise; identifying the interaction of each element of potential; integrated assessment of the competitiveness of the enterprise (Vasylkivskyi D.M., 2011). Otenko I. notes that the management of the economic potential of the enterprise is both current and strategic. Applying a functional approach, the author has formed a mechanism for managing the economic potential of the enterprise, the main functions of which are,"coordination; assessment and analysis; planned; motivation that promotes the activation of the processes of self-development of employees of the enterprise and the maximum return of creative and innovative potential of management staff and management; organization; monitoring and technological control (previous, guiding, subsequent); marketing "(Otenko I.P., 2015). Authors Vasylieva T.A.,

Leono, S.V., Kryvych Y.M. researching management of innovative potential note that the management process itself is, "... a systematic, dynamic, planned and complex activity to ensure the strategic viability of the enterprise by finding creative ideas for introduction of new goods and services, as well as methods of their promotion through continuous improvement of technology, increasing competitiveness... "and describe the very sequence of the management system, highlighting the relevant stages: goal setting, diagnosis of innovation potential, development strategy for further development, monitoring and evaluation of results Vasylieva T.A., Leonov S.V., Kryvych J.M., 2011). Research on the formation and management of competitive potential was carried out by Petrovych J. and Lushchak N., who determined that the management of competitive potential is a complex process that must constantly change under the influence of innovative development of society and economy, but it must be provided with innovative content to improve product quality, optimization of technological processes, improving the organization of sales activities (Petrovych J., Lushchak N., 2011). Bozhanova O. researching theoretical approaches to managing the economic potential of the enterprise, substantiates the feasibility of using modern management concepts, including the interaction of systemic and situational approaches. Also, the author argues that the management of economic potential should be implemented through the implementation of specific and certain functions depending on the sectoral characteristics of enterprises, their size, organizational forms of activity (Bozhanova O., 2010). Tolpezhnikov R. proposed an organizational and economic mechanism of adapted management of the potential of an industrial enterprise, which is formed from a set of interdependent elements of internal potential (control unit and resource block) and micropotential (financial potential - financial and credit potential - market value) and adapted to external environment. Based on the functional approach, the author substantiates that the interaction of these components can provide a positive strategic effect (Tolpezhnikov R., 2012). Grabchuk O. and Bovsunovska G. formed a general scheme of enterprise potential management, which includes eight stages: formation of information base on potential management, analysis and selection of priorities from the enterprise mission in the formation of management strategy, evaluation of financial results, evaluation of enterprise potential, system definition relationships between financial results and enterprise potential, development of enterprise potential management strategy, implementation of enterprise potential management strategy using selected methods and tools, analysis and control of management strategy (Grabchuk O. and Bovsunovska G., 2016). Rzayev G. investigating the problematic issues of management, related to ensuring the effective use of enterprise potential, justifies the need for systematic monitoring of the level of enterprise potential, which will track changes in key external and internal factors, analyze performance, make adjustments to the management system potential of the enterprise (Rzayev G., 2014). Zakharenko M. the organizational and economic bases of formation of system of management of potential of the enterprise are considered, characteristic features of its elements which need to be considered at formation of potential and its further effective use are defined. The author highlighted in the management system of production potential of the subsystem: target; providing; managed and managing (Zakharenko M., 2018). Shandrivska O., Kuziak V. and Beck O. researching the approaches to management of enterprise potential and its strategic development described in scientific works, define it as "... process of acceptance and realization of the administrative decisions directed on an estimation and realization of possibilities of improvement of the enterprise potential, setting new value and ensuring the strategic development of the enterprise "and form an appropriate model for managing the strategic development of the enterprise, which contains such key elements as: formulating the mission of the enterprise, setting goals, forming a strategy for enterprise development, comprehensive analysis of enterprise potential (state and development, efficiency and formation), the formation of the optimal structure of potential on the basis of synergistic interaction of its components in accordance with the strategic goals of the enterprise, the choice of the most effective alternative to enterprise development, the formation of enterprise development strategy (Shandrivska O., Kuziak V. and Beck O., 2013). Gonchar O. studied the functional and organizational aspects of enterprise potential management on the basis of synergy and determined that the formation and improvement of enterprise potential are determined by the strength of the relationship and interaction of its elements, and taking into account the synergistic effect of enterprise potential elements will allow gaining competitive advantages, combinations of resources, increasing the value of the enterprise as a set of tangible and intangible assets, increasing the resilience of the economic system to uncertainties and risks that arise in the process of evolution "(Gonchar O., 2015).

Thus, in the theory and practice of modern management functional approach is quite popular.

Purpose of Research

The purpose of the article is to distinguish the stages of managing the formation of enterprise potential from the standpoint of a functional approach. To achieve this goal it is necessary: to clarify the essence of the concept of

"enterprise potential"; to reveal the essence of enterprise potential management from the standpoint of a functional approach.

Research results. The application of a functional approach is a necessary but insufficient condition for clarifying the essence of the concept of "enterprise potential". Thus, functions can be considered from the standpoint of management, production, technology and more. Given this, in addition to functional, it is advisable to use a structural-system approach.

Let's clarify the basic functional and structural characteristics that are relevant for any enterprise, as well as derivative functional and structural characteristics of enterprises (Table 1).

Features	Structures	Functions		
Basic				
Management	Management system	Planning; organization; motivation; control; regulation		
Production and technological	Production and technological system	Procurement or creation of resources;production;sales		
Derivatives				
Marketing	Marketing and advertising system	 Marketing and advertising management; conducting marketing research and advertising campaigns 		
Logistics	Logistics system	 Resource flow management; development of logistics structure 		
Innovative	The system of innovative activity of the enterprise	Innovation management;development and implementation of innovations		
Information	Information support system	Information support management; - collection, processing, storage and use of information; - providing managers and subordinates of the enterprise with technical means and software products for the collection, processing, storage and use of information; - establishment of communications		

Table 1: Functional and structural characteristics of the enterprise

On the basis of basic and derivative functionally structural characteristics of the enterprise it is possible to allocate and construct classification of potentials of the enterprise on a number of signs, namely:

by its content:

- management, production, marketing, logistics, innovation, information, etc. (these are the potentials of the enterprise to implement certain functions). Enterprises that work in the market for a long time usually have a developed structure. Each structural component of the enterprise implements one or more functions. To perform these functions in the structure of the enterprise they form the appropriate staff, develop strategies and tactics to achieve the goals set for employees, develop certain rules and procedures of subordination, formalize methods and technologies of functional implementation of this structural component. In turn, the functional and structural characteristics of newly established enterprises are quite limited. Often such enterprises have the most simplified structure, in which there are no structural components, but rather a functional division of responsibilities between employees for certain sectors of activity. Under such conditions, enterprises, for the most part, have only managerial and production potential);

by nature:

- basic (managerial and production) and derivative (all other potentials) potentials. Basic potentials are characteristic of all enterprises without exception, their presence is a condition for the functioning of any enterprise. As for the derivative potentials, they are typical for enterprises with developed management systems and production and technological systems;

according to the level of development of the functional structure of the enterprise:

- developed (high or low) potential (high potential occurs when the company owns and successfully uses a certain functional structure. In turn, in conditions when a certain functional structure exists but is poorly implemented, then there is a low potential);

- undeveloped (zero) potential (this type of potential occurs when the company does not implement a certain function and there is no appropriate structure for this).

Thus, the potential of the enterprise should be considered as a system of opportunities to achieve development goals within the functions defined by the structure of the enterprise. It should be recognized that the structure of the enterprise may be more or less developed, for example, despite the fact that any enterprise accumulates, stores, processes and uses information for engineering and technological and management decisions, but not all enterprises have an information system. The same applies to logistics systems, marketing and advertising, security, innovation, and so on. Based on this, there is a reason to believe that the level of potential of the enterprise depends on the level of development of the functional structure of the enterprise. If the information support system is not developed, then the information support function is underdeveloped, and this is evidence of the low level of information support potential of the enterprise. Further research should be conducted in the direction of building a structural and functional model for identifying the competitive advantages of enterprises, taking into account the identified features of the potential of enterprises.

Based on the generalization of the above literature sources, there is a reason to believe that in the scientific literature at the enterprise level management is considered as an open system, the characteristics of which depend on the size of the enterprise, its level of diversification and market share, innovation, professionalism of managers, etc. Regardless of the specifics of building a management system, it performs general and specific functions under any circumstances. There are some differences among management theorists regarding the list of these functions, but in general, among the general functions are such as: planning, organizing, motivating, controlling and regulating. As for specific functions, their list is much larger, because these functions are based on specific objects of management, such as production activities of the enterprise, supply, sales, investment activities, marketing, innovation, as well as various types of potential - production, technology, intellectual, personnel, innovation management, supply management, sales management, investment management, marketing management, innovation management, production capacity management, technological capacity management, intellectual capacity management, human resources management , management of innovation potential, etc. Fig. 1. shows the place of the potential of the enterprise as a specific function in the management system of the enterprise.

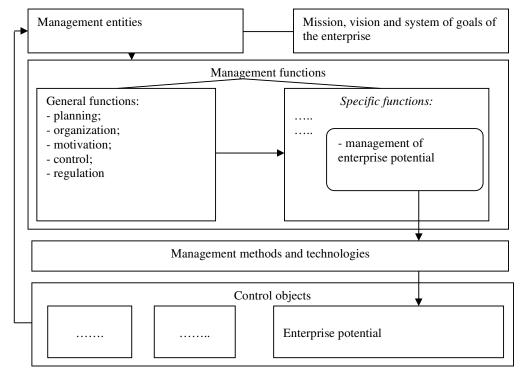


Fig. 1: The place of enterprise potential in the enterprise management system

As you can see, the subjects of management, namely managers, defining the mission, vision and building goals of enterprise development (enterprise development goals, or system of enterprise goals is a hierarchically and functionally ordered set of mutually agreed tasks, as have clear deadlines and criteria). Traditionally, the system of enterprise goals distinguishes three hierarchical levels - strategic, tactical and operational at each of which are formed and implemented, respectively, strategic, tactical and operational plans for enterprise development. The key conditions for ensuring the effectiveness of enterprise goals are their realism, relevance and consistency) managing the potential of the enterprise through its planning, organization, motivation, control and regulation.

In the context of these general functions there is the use of management methods and technologies, the application of which is aimed at the object of management - the enterprise potential

Given that the company may be at the stage of formation or development, its potential may be formed or undergo changes that lead to its loss, reproduction or growth (increase). In fig. 2 it is shown a fragment of the causal-structural model of the formation of the enterprise potential, which is in its state of formation.

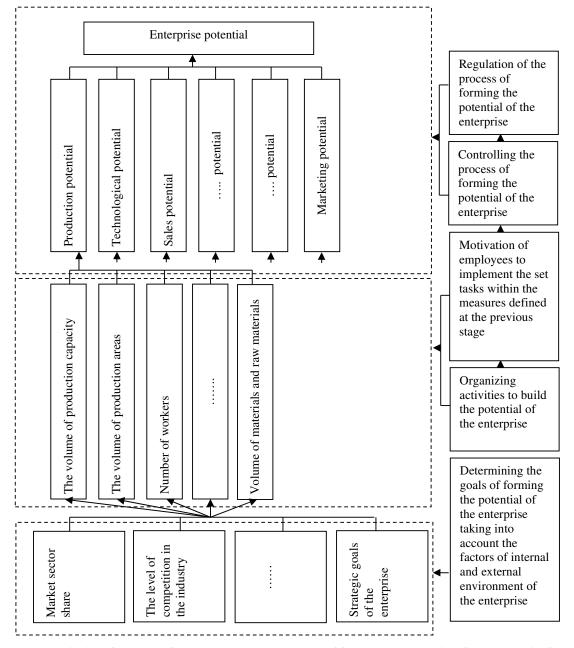


Fig. 2: A fragment of the causal-structural model of forming the potential of the enterprise from the standpoint of a functional approach

At the stage of the enterprise formation of its potential it is accompanied by a number of successive stages of management, namely: definition of the purposes of formation of the enterprise potential taking into account factors of internal and external environment of the enterprise; organizing activities to build the potential of the enterprise; motivating employees to implement the set tasks within the measures defined at the previous stage; controlling the process of forming of the enterprise potential; regulation of the process of forming of the enterprise potential (Fedulova I., 2009).

Each of these stages is aimed at structural modeling of enterprise potential. Thus, Fig. 2 considers the formation of the enterprise potential on the example of its components such as production potential. Deciding on the formation of this component of the potential of the enterprise requires market research, assessing the capabilities of the enterprise and on the basis of this formation of strategic production goals of the enterprise (Knyaz S., 2015). Based on these goals, it is possible to determine the required amount of production capacity, area, raw materials, materials, etc. This information is necessary to create the material and technical conditions for the production activities of the enterprise. Having created them actually there is a production potential which can be used for ealization of the established strategic purposes.

At the stage of realization of production potential the management system of the enterprise is directed on control and regulation of processes of use of production capacities, areas, resources, etc. taking into account change of factors of internal and, especially, external environments for timely acceptance and realization of corrective administrative decisions. (Georgiadi N. and others, 2020).

In conditions when the enterprise functions in the market for a long time, that is at a stage of the development the task of heads of the enterprise is so to carry out management of its potential from which it was reproduced and grew. In fig. 3 it is shown options for increasing the potential of the enterprise. In this case, the reproduction of potential means the restoration of the company's ability to implement those tasks that were performed in the past, in particular to produce the same as in the past, the volume of products, occupy the same market share, perform previously committed, etc.

At the stage of realization of production potential the management system of the enterprise is directed on control and regulation of processes of use of production capacities, areas, resources, etc. taking into account change of factors of internal and, especially, external environments for timely acceptance and realization of corrective administrative decisions. (Georgiadi N. and others, 2020).

In conditions when the enterprise functions in the market for a long time, that is at a stage of the development the task of heads of the enterprise is so to carry out management of its potential from which it was reproduced and grew. In fig. 3 it is shown options for increasing the potential of the enterprise. In this case, the reproduction of potential means the restoration of the company's ability to implement those tasks that were performed in the past, in particular to produce the same as in the past, the volume of products, occupy the same market share, perform previously committed, etc.

Conclusions

Under the potential of the enterprise should be understood as a system of opportunities to achieve development goals within the functions defined by the structure of the enterprise. Management of enterprise potential is a specific function of management, which is implemented on the basis of management methods and technologies, the selection and application of which is carried out within the general management functions. From the standpoint of functional-structural approach, the classification of enterprise potentials is specified, in particular, classification features and types of potentials (in terms of content - management, production, marketing, logistics, innovation, information, etc.) potentials, according to the level of development of the functional structure - developed (high, low) and undeveloped (zero) potentials).

It is substantiated that at the enterprise level modeling of its potential should have a causal-structural character, where the objects of functional-process management are the goals of capacity formation (market sector share, level of competitiveness, etc.), internal factors of the enterprise that characterize the enterprise potential (market sector share, areas of production capacity, stocks of raw materials, number of workers, etc.), as well as types of potential (production, technological, sales, marketing, etc.). It is substantiated that such objects should be focused on such management processes as: a) definition of the purposes of formation of potential of the enterprise taking into account factors of internal and external environment of the enterprise; b) organizing activities to build the potential of the enterprise; c) motivating employees to implement the set tasks within the measures defined at the previous stage; d) controlling the process of forming the potential of the enterprise. It is under the conditions of forming the potential of the enterprise on the basis of the causal-structural model that it is possible to achieve rationality in the management of the enterprise potential.

References

[1] Bykova N.V. Export potential of enterprises of the timber industry complex: author's ref. dis. ... cand. of econ. Sciences: 08.00.04 / Bykova N.V.; Kiev. nat. trade and economy un-t. - K., 2011. - 20 p.

[2] Rovenska, V.V.(2012). Enterprise potential: essence, structure and general approaches to formation, Theoretical and practical aspects of economics and intellectual property, Volume 3, № 1 DOI: https://doi.org/10.31498/ 2225-6407.1.2012.6258

[3] Piliavskyi, V.I. (2019). Innovative component of the potential of agro-industrial enterprises, Efficient economy, № 5. DOI: 10.32702 / 2307-2105-2019.5.44

[4] Zbrodska, O.V. Use of resource potential in agricultural enterprises in radiation-contaminated areas: author's ref. dis. ... cand. of econ. Sciences: 08.00.04 / Zbrodska, O.V.; Zhytomyr. nat. agroecol. un-t. - Zhytomyr, 2011. - 20 p.
[5] Hnatieva, T. and Livinskvi, A. (2019), Methodological provider of manufacturing potential of agricultural

[5] Finaleva, T. and Elvinskyi, A. (2019), Methodological provider of manufacturing potential of agricultural production enterprises, Investytsiyi: praktyka ta dosvid, vol. 5, pp. 25–31. DOI: 10.32702 / 2306-6814.2019.5.25

[6] Garayev, M. (2019), Investment potential of the enterprises of a railway transportation: the formation and development, Ekonomika ta derzhava, vol. 7, 96-99. DOI: 10.32702/2306-6806.2019.7.96

[7] Shabatura, T. (2019), Stratehichni napriamky realizatsii ekonomichnoho potentsialu pidpryiemstva [strategic trends of implementation of enterprise economic potential], Galician economic bulletin, vol. 58, No. 3, 105-114

[8] Dergachova, V., Ovcharova, S., & Martynenko, O. (2019), Export potential of the enterprise in the context of entering the EU market, Economic Bulletin of the National Technical University of Ukraine "Kyiv Polytechnic Institute", 16. doi: http://dx.doi.org/10.20535/2307-5651.16.2019.181685

[9] Kvyatkovska, L.A. Economic assessment of the production potential of a machine-building enterprise: author's ref. dis. ... cand. of econ. Sciences: 08.00.04 / Kvyatkovska, L.A.; Nat. tech. University "Kharkiv Polytechnic Institute". - H., 2011. - 20 p.

[10] Boykivska, G.M. Efficiency of use of production potential of enterprises of processing industry of agrarian and industrial complex system: author's ref. dis. ... cand. of econ. Sciences: 08.00.04 / Boykivska, G.M.; Vinnytsia. nat. agrarian. un-t. - Vinnytsia, 2011. - 20 p.

[11] Zadneprovska, G.I. (2015) Model for assessing the innovative potential of the enterprise, Science Rise, [SI], vol. 6, n. 3 (11), 19-24, doi: http://dx.doi.org/10.15587/2313-8416.2015.45275.

[12] Burachek, I., & Pravda, O. (2015). Theoretical and methodological approaches to assessing the development of human resources of the enterprise, "Bulletin of ZhSTU": Economics, Management and Administration, 2 (72), 105-109. doi: http://dx.doi.org/10.26642/jen-2015-2 (72) -105-109

[13] Dogadaylo, Ya. (2017), Assessment of the potential of road management enterprises, Economics of the transport complex, [S.I.], n. 30, p. 115, doi: http://dx.doi.org/10.30977/ETK.2225-2304.2017.30.0.115.

[14] Vasylyk, N. M. (2018), Estimation of efficiency of management of resource potential of the enterprise, Economic analysis, [S.I.], v. 28, n. 3, 154-161, doi: http://dx.doi.org/10.35774/econa2018.03.154.

[15] Piletska, S.T., Korytko, T.Yu. (2018), Methods of complex assessment of anti-crisis potential of the enterprise, Economics of Industry, № 3 (83), 76–92. DOI: doi.org/10.15407/econindustry2018.03.074

[16] Azhaman, I.A., Zhidkov, O.I. (2019), Methodical approaches to assessing the level of development of the economic potential of the service enterprise. Efficient economy. № 5 DOI: 10.32702/2307-2105-2019.5.5

[17] Samorodov, B.V., Saukh, I.V., Vygovska, N.G. (2019), Integrated dynamic model of strategic analysis of the financial potential of tourism enterprises, Financial and credit activities: problems of theory and practice, Vol. 2, № 29. - 296-304. DOI 10.18371 / fcaptp.v2i29.171862

[18] Sydorova, A., & Hontjuk, V. (2019), Assessment of human resources of enterprises on the basis of the competence approach, Economics and organization of management, (2 (34)), 37-45. doi: http://dx.doi.org/10.31558/2307-2318.2019.2.4

[19] Shot, A.P. Logistic management of the use of the potential of energy generating enterprises in the wholesale electricity market (author's dissertation ... Candidate of Economic Sciences), Lviv Polytechnic National University, 2009. Lviv, Ukraine.

[20] Durbalova, N., Sedikova, I. (2019) Strategic management of the competitive potential of the enterprise, Food Industry Economics, 11, 4. DOI: https://doi.org/10.15673/fie.v11i4.1547.

[21] Shovkun, L.V. Reproduction and efficiency of use of labour potential of agricultural enterprises (author's dissertation ... Candidate of Economic Sciences), Kharkiv National Agrarian University. Dokuchaieva, V.V. 2010. Kharkiv, Ukraine.

[22] Burachek, I., & Pravda, O. Theoretical and methodological approaches to assessing the development of human resources of the enterprise, "Bulletin of ZhSTU": Economics, Management and Administration, 2015, 2 (72), 105-109. doi: http://dx.doi.org/10.26642/jen-2015-2(72)-105-109

[23] Stakhorskyi, O.O. The impact of innovations on the formation of the export potential of agricultural enterprises (author's dissertation ... Candidate of Economic Sciences), International University of Business and Law, 2010. Kherson, Ukraine.

[24] Bykova, N.V.Export potential of enterprises of the timber industry (author's dissertation ... Candidate of Economic Sciences), Kyiv National University of Trade and Economics, 2011. Kyiv, Ukraine.

[25] Kniaz, S. et al. (2020). Technology of enterprise potential management in the coordinate system of organizational development. ARCTIC Journal, 73 (5), 28–46.

[26] Luchkova, M.S. Theoretical aspects of management of strategic potential of the enterprise, Economic sciences: coll. Science. pr., 2012, Issue 9, 77–83.

[27] Vasylkivsky, D.M. Modern principles of marketing potential management, Science and Economics, 2011, № 2, 60 - 64.

[28] Otenko, I.P. Formation of the mechanism of management of economic potential of the enterprise, BusinessInform, 2015, № 3, 241–246.

[29] Vasylieva, T.A., Leonov, S.V., Kryvych, Ya. M. Conceptual bases of formation of management system of potential of innovative development of the enterprise on the basis of marketing, Marketing and management of innovations, 2011, N_{0} 4, 160–171.

[30] Petrovych, J.M., Lushchak, N.S. Formation of competitive potential of the organization on innovative bases, Problems of economy: coll. Science. pr., 2011, Issue 7, 3–10.

[31] Bozhanova, O.V. Management of economic potential of enterprises: theoretical aspect, Bulletin of Transport and Industry Economics, 2010, Vol. 30, 71–77.

[32] Tolpezhnikov, R.O. Management of the potential of an industrial enterprise: the formation of organizational and economic mechanism, 2012, Economics. $N_{0.6}$ 6 (120), 81–85.

[33] Grabchuk, O.M., Bovsunovska, G.S. Theoretical aspects of enterprise potential management, Development Management, 2016, № 4, 150–155.

[34] Rzayev, G.I. Economic potential of the enterprise and theoretical substantiation of the directions of its estimation, Visnyk of Khmelnytsky National University. Economic Sciences, 2014, № 3 (3), 145-149.

[35] Zakharenko, M.M Organizational and economic principles of formation of the enterprise potential management system, Investments: practice and experience, 2018, № 23, p. 88-93. doi: 10.32702/2306-6814.2018.23.88

[36] Shandrivska, O.E., Kuziak, V.V., Beck, O.M. Approaches to enterprise potential management and its strategic development, Bulletin of the National University "Lviv Polytechnic". Management and Entrepreneurship in Ukraine: Stages of Formation and Problems of Development, 2013, № 776, 442-448.

[37] Gonchar, O.I. Functional and organizational aspects of enterprise potential management on the basis of synergetics, Scientific Bulletin of Polissia, 2015, Vol. 1, 77-84.

[38] Fedulova, I.V. Management of development of innovative potential of the enterprises of the baking industry (dis ... Candidate of Economic Sciences). National University of Food Technologies, 2009. Kyiv, Ukraine.

[39] Kniaz, S. (2015). Transfer potential for innovative development of industrial and trade organizations. Actual problems of economics, № 7 (169), 57-65.

[40] Heorhiadi Nelli, Shayda Oksana, Luchko Halyna, Protsyk Iryna, Bohiv Yaryna, Skoropad Iryna, Yemchenko Irina, Lakiza Viktoriia and Skrynkovskyy Ruslan, "Static-Dynamic and Qualitative Characteristics of Integrated Management Systems for Machine-Building Business Structures" Proceedings of the 35th International Business Information Management Association (IBIMA), ISBN: 978-0-9998551-4-0, 1-12 April 2020, Seville, Spain, p. 1771-1776.



Publication Certification

December 4th, 2020

RE: Paper Publication at the 36th IBIMA International Conference

This letter is to confirm that your paper entitled "Potential Management Of The Enterprise From The Position Of Functional Approach" authored by KNIAZ SVIATOSLAV, HEORHIADI NELLI, SAI LESIA, SHCHEBEL ANDRII, MOROZ SVITLANA, KALASHNYK OLENA, SPITSYNA ANHELINA, KYRYCHENKO OLENA, VILHUTSKA ROKSOLANA, PEREDALO KHRYSTYNA, MYSKIV IRYNA and SHAYNER HANNA was accepted and published at the 36th IBIMA Conference on 4-5 November 2020 Granada, Spain. Conference proceedings (ISBN: 978-0-9998551-5-7, Published in the USA).

The paper will be sent after official publication along with the whole proceedings for indexing by **Web of Sciences, SCOPUS, Engineering Village, etc.** IBIMA International conferences proceedings are indexed by Thomson Reuters (Web of Sciences) since 2006 and by SCOPUS since 2005.

Sincerely

 Khalid S. Solimon
 34 E. Germantown Pike, # 327

 Dr. Khalid S. Soliman
 Norristown, PA 19401 USA